

# Weld County Area Agency on Aging 2018

Carbon Valley  
Report of Results

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**CASOA**<sup>TM</sup>  
**Community Assessment Survey  
for Older Adults**<sup>TM</sup>



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## A c k n o w l e d g e m e n t

The 2018 Community Assessment Survey for Older Adults™ (CASOA) in Colorado was sponsored by the Colorado Association of Area Agencies on Aging (C4A) and funded by NextFifty Initiative.



The Colorado Association of Area Agencies on Aging (C4A) advocates for programs and services for older adults on behalf of the state's 16 Area Agencies on Aging (AAAs). The AAAs coordinate programs and services for the aging and disabled populations, ensuring those in need maintain a high quality of life.



NextFifty Initiative is an independent, Colorado-based, nonprofit organization, dedicated to funding mission-driven initiatives that improve community services for the elderly population and caregivers.

Learn more at <https://www.next50initiative.org>

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## CASOA™ Report of Results



NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## Introduction

The Community Assessment Survey for Older Adults (CASOA™), administered by National Research Center, Inc., provides a statistically valid survey of the strengths and needs of older adults as reported by older adults themselves in communities across America. Used in conjunction with the *CASOA Strategies and Resources Handbook* (provided under separate cover), this report is intended to enable local governments, community-based organizations, the private sector and other community members to understand more thoroughly and predict more accurately the services and resources required to serve an aging population. With this report, Weld County Area Agency On Aging (Weld County) stakeholders can shape public policy, educate the public and assist communities and organizations in their efforts to sustain a high quality of life for older adults. The objectives of the CASOA are to:

- Identify community strengths in serving older adults
- Articulate the specific needs of older adults in the community
- Estimate contributions made by older adults to the community
- Determine the connection of older adults to the community

The results of this exploration will provide useful information for planning and resource development as well as strengthen advocacy efforts and stakeholder engagement. The ultimate goal of the assessment is to create empowered communities that support vibrant older adult populations.

The CASOA questionnaire contains many questions related to the life of older residents served by Weld County. Survey participants were asked to rate their overall quality of life, as well as aspects of quality of life in Weld County. They also evaluated characteristics of the community and gave their perceptions of safety. The questionnaire was used to assess the individual needs of older residents and involvement by respondents in the civic and economic life of Weld County. This report provides the results of Carbon Valley, the cities of Dacono, Erie, Firestone, Frederick and Mead.

## Study Methods

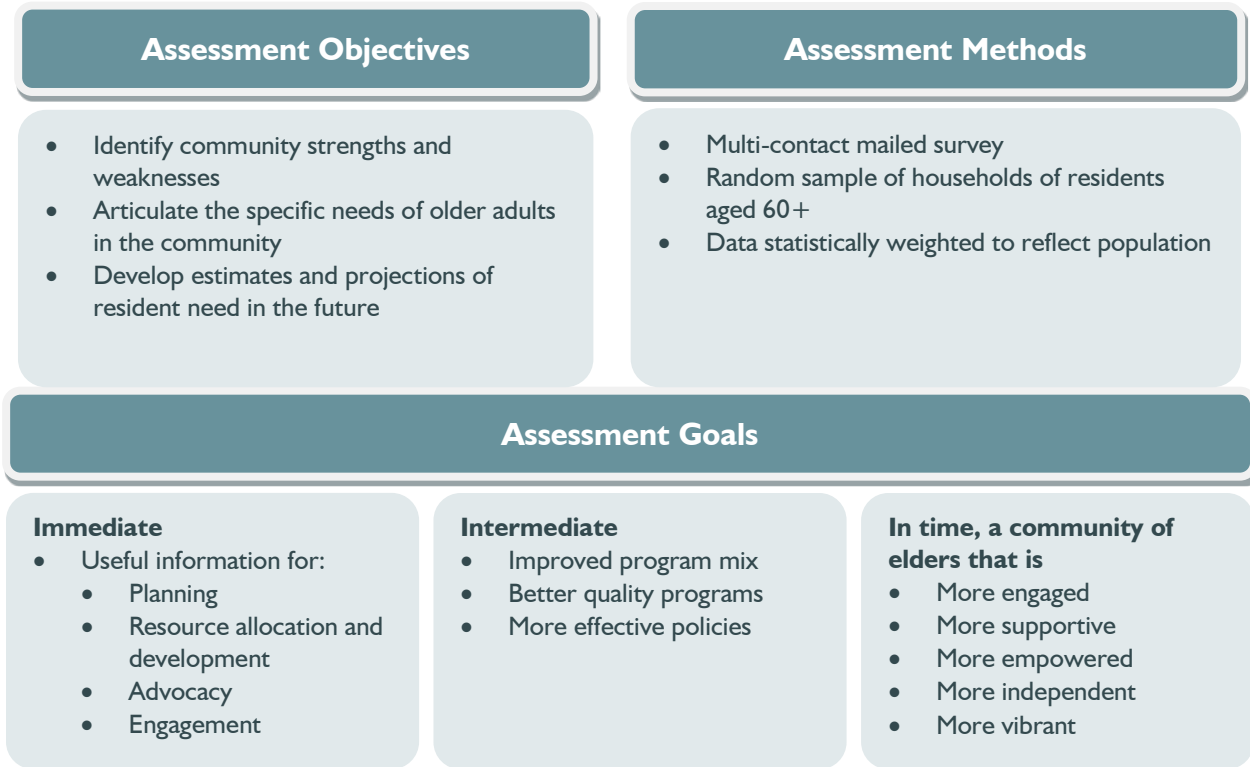
The CASOA survey and its administration are standardized to assure high quality survey methods and comparable results across communities. Participating households with residents 60 years or older were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage-paid envelope to return the survey. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

The survey was mailed on May 25, 2018 to a random selection of 1,900 older adult households in Weld County's service area. Older adult households were contacted three times about participation in the survey. A total of 346 completed surveys was obtained, providing an overall response rate of 19% and a margin of error of plus or minus 5% around any given percent and three points around any given average rating for the entire sample. A total of 94 completed surveys was received for Carbon Valley for a response rate of 19% and a margin of error of plus or minus 10% around any given percent and six points around any given average rating for all Carbon Valley respondents.

Since this was the second CASOA of Carbon Valley older adults, the 2018 results are presented along with the prior results, when available. Differences between 2010 and 2018 can be considered "statistically significant" if they are 13 percentage points or greater than any given percent and eight points or greater than any given average rating. Trend data represent important comparisons and should be examined for improvements or declines.

For additional methodological information, refer to *Appendix B: Survey Methodology*.

Figure 1: CASOA Methods and Goals



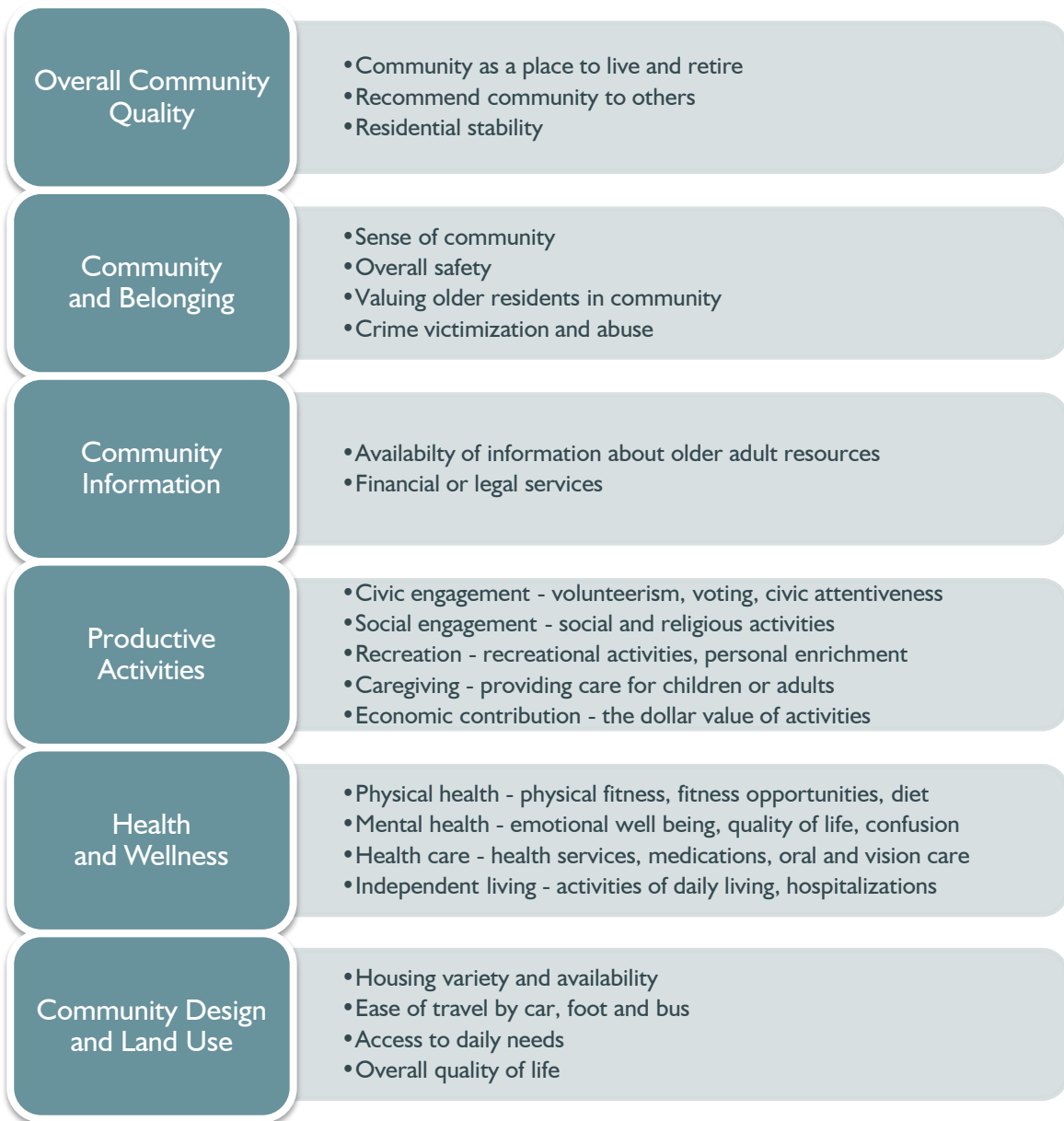
### Structure of CASOA Report

This report is based around six community dimensions (Figure 2):

- Overall Community Quality
- Community and Belonging
- Community Information
- Productive Activities
- Health and Wellness
- Community Design and Land Use

Each section discusses older adult ratings of the community, participation in activities and potential problems faced by older adults as related to each of the six dimensions. The final section of the report, Community Readiness, summarizes these dimensions as index scores and provides an overall picture of Carbon Valley as a livable community for older adults.

Figure 2: Community Dimensions Assessed through CASOA



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## “Don’t Know” Responses and Rounding

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On many of the questions in the survey, respondents could provide an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix A: Complete Set of Survey Responses*. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice of rounding percentages to the nearest whole number.

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## Benchmark Comparison Data

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NRC has developed a database that collates responses to CASOA and related surveys administered in other communities, which allows the results from Carbon Valley to be compared against a set of national benchmarks. This benchmarking database includes responses from more than 35,000 older adults (age 55 and over) in over 175 communities across the nation. The demographics of NRC’s database match the demographics in the nation, based on the U.S. Census estimates.

Ratings are compared when similar questions are included in NRC’s database, and there are at least five other communities in which the question was asked. Where comparisons for ratings were available, Carbon Valley’s results are generally discussed in the report as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much higher” or “much lower”). Detailed benchmark information can be found in *Appendix C: Benchmark Comparisons*.

## Key Findings

Not all older adults complain, nor does every community leave older adults raving about the quality of community life or the services available for active living and aging in place. Communities that assist older adults to remain or become active community participants provide the requisite opportunities for recreation, transportation, culture, education, communication, social connection, spiritual enrichment and health care.

Further, older adults, more than others, face difficulties with aspects of everyday life. For many older adults these difficulties vastly exceed the minor physical pains or small losses of function that characterize almost everyone's circumstances after a certain age. When individual problems are added together, a group picture emerges that provides a useful description of the entire community.

The results of this survey describe Carbon Valley as a livable community for older adults within six community dimensions of Overall Community Quality, Community and Belonging, Community Information, Productive Activities, Health and Wellness and Community Design and Land Use. The extent to which older adults experience difficulties and problems within these dimensions is also described.

### Overall Community Quality

Overall Community Quality explores how older residents view the community overall, how connected they feel to the community and how well they can access information and services offered by Weld County, as well as how likely residents are to recommend and remain in the community.

- Most of Weld County's older residents gave high ratings to the community as a place to live; ratings for the community as a place to live and to retire improved between 2010 and 2018.
- Over three-quarters of older adults would recommend Carbon Valley to others.
- About 22% of respondents had lived in the community for more than 20 years and 85% planned to stay in the community throughout their retirement.
- Carbon Valley older residents rated aspects of Overall Community similar to other communities across the nation.

### Community and Belonging

A "community" is often greater than the sum of its parts, and having a sense of community entails not only a sense of membership and belonging, but also feelings of emotional and physical safety, trust in the other members of the community and a shared history.<sup>1</sup> Older residents rated several aspects of Community and Belonging, including their sense of community and overall feelings of safety, as well as the extent to which they felt accepted and valued by others.

- Almost 9 in 10 respondents reported "excellent" or "good" overall feelings of safety and between 5% and 16% had experienced safety problems related to being a victim of crime, abuse or fraud while 20% experienced some form of age-related discrimination.
- Over half of older residents rated the sense of community and the valley's neighborliness as "excellent" or "good" and about two-thirds felt the community valued of older residents, a rating higher in Carbon Valley than in other areas of the country.
- When compared to other communities in the U.S., older residents in Carbon Valley provided similar ratings for aspects of Community and Belonging.



## Community Information

The education of a large community of older adults is not simple, but when more residents are made aware of attractive, useful and well-designed programs, more residents will benefit from becoming participants.

- About half of survey respondents reported being “somewhat” or “very” informed about services and activities available to older adults, which was similar to reports from other communities in the U.S., and over two-thirds had problems knowing what services were available.
- About one-third of older adults gave “excellent” or “good” ratings to the availability of information about older adult resources and financial or legal planning services.
- Elders in Carbon Valley were less likely than their peers to report issues with feeling like their voices are heard in the community.

## Productive Activities

Productive activities such as traditional and non-traditional forms of work and maintenance of social ties combine with health and personal characteristics to promote quality of life in later life and contribute to active aging.<sup>2</sup> Productive Activities examined the extent of older adults’ engagement participation in social and leisure programs and their time spent attending or viewing civic meetings, volunteering or providing help to others.

- About three-quarters of elders felt they had “excellent” or “good” opportunities to volunteer, and about one-third participated in some kind of volunteer work, a volunteer rate similar to other communities in the U.S.
- About one-quarter of respondents had used a senior center in the community, which was similar to senior center use in other communities.
- About 4 in 10 seniors said that they had at least “minor” problems having interesting social events or activities to attend.
- The majority of older residents (77%) rated the recreation opportunities in Carbon Valley as “excellent” or “good”; participation in recreational and personal enrichment activities tended to be similar in both Carbon Valley and in other communities.
- Half of older residents in Carbon Valley said they were caregivers; respondents provided between 6 and 12 hours per week caring for children, adults and older adults.
- Between 12% and 20% of older adults in Carbon Valley felt physically, emotionally or financially burdened by their caregiving.
- About one-third of respondents were fully retired and one-quarter of respondents experienced at least minor problems with having enough money to meet daily expenses or to pay their property taxes.
- The value of paid (part- and full-time work) and unpaid (volunteering, providing care) contributions by older adults in Carbon Valley totaled over \$91 million in a 12-month period.

## Health and Wellness

Of all the attributes of aging, health poses the greatest risk and the biggest opportunity for communities to ensure the independence and contributions of their aging populations. Health and wellness, for the purposes of this study, included not only physical and mental health, but issues of independent living and health care.

- The older adults in Carbon Valley rated their overall physical health higher than other communities in the U.S. while they rated the availability of affordable quality healthcare much lower.
- The proportions of older residents reporting physical health problems (e.g., staying physically fit, doing heavy or intense housework, maintaining the home) in Carbon Valley were similar to those reported elsewhere.
- Only 17% of older residents felt there was “excellent” or “good” availability of mental health care in Carbon Valley while over 89% rated their overall mental health/emotional wellbeing as “excellent” or “good.”
- The most commonly cited mental health issues included feeling bored (35%), experiencing confusion or forgetfulness (34%) and feeling depressed (38%), while the least cited issue include figuring out which medications to take and when (5%); these mental health problems experienced by older adults tended to be similar to the problems experienced by older adults in other communities.
- Almost three in five Carbon Valley elders rated the availability of preventive health services favorably, up from two in five in 2010; ratings were similar to the national comparison.
- About 4 in 10 older adults reported at least minor problems with having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid.
- One-quarter of respondents reported spending time in a hospital, and one-third had fallen and injured themselves in the 12 months prior to the survey, which was an increase from 2010 reports. Falls and hospitalizations in Carbon Valley occurred at rates similar to those in other communities.
- One-quarter of older adults reported at least minor problems with aspects of independent living, including performing regular activities such as walking, eating and preparing meals.

## Community Design and Land Use

The movement in America towards designing more “livable” communities – those with mixed-use neighborhoods, higher-density development, increased connections, shared community spaces and more human-scale design – will become a necessity for communities to age successfully. Communities that have planned for older adults tend to emphasize access – a community design that facilitates movement and participation.

- Respondents rated the ease of getting to the places they usually have to visit, ease of car travel and ease of walking most positively with about two-thirds rating each as “excellent” or “good.”
- Fewer than one in five respondents felt they had “excellent” or “good” availability of affordable quality housing or a variety of housing options. Ratings for housing (quality and variety) declined significantly between 2010 and 2018 to below-average levels.
- Some older adults experienced problems with having safe and affordable transportation available (25%) while others experienced problems with having housing to suit their needs (13%) or having enough food to eat (4%). Daily living problems tended to be similar in Carbon Valley when compared to other communities across the nation.
- More than four in five older residents rated their overall quality of life as “excellent” or “good”, though Carbon Valley’s quality of life was rated similar to other communities in the U.S.

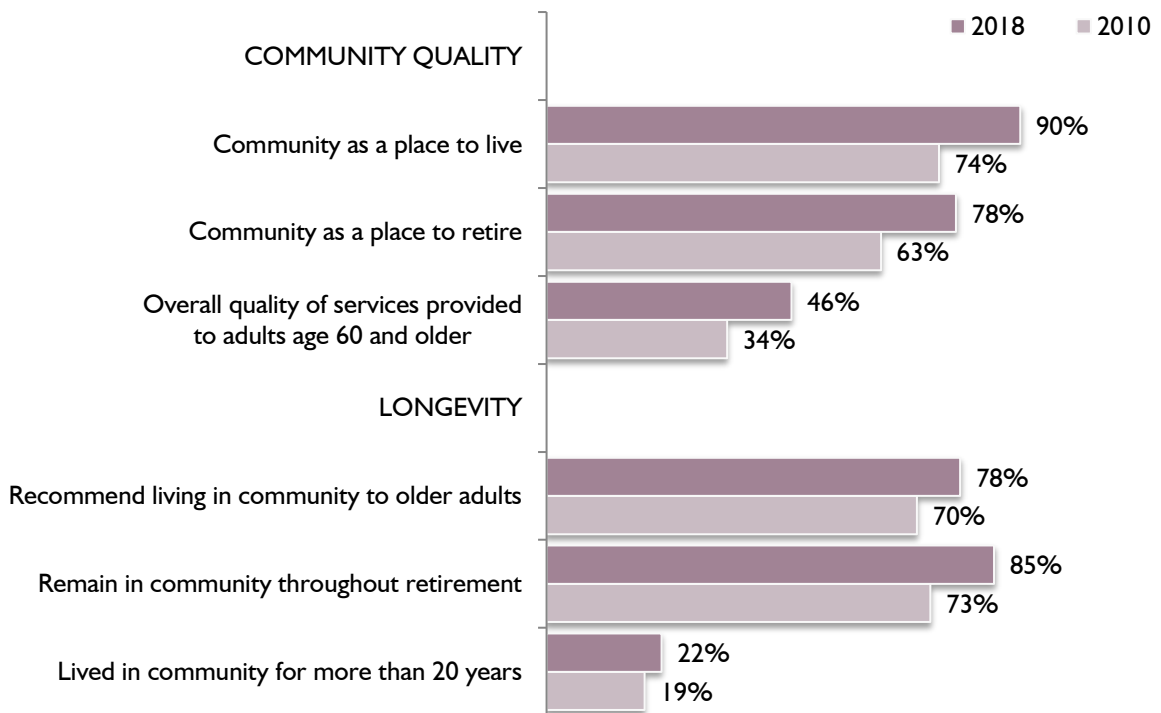
# CASOA Survey Results

## Overall Community Quality

The CASOA survey contained a number of questions related to the life of older residents in the community. This section of the report explores aspects of the overall quality of the community by examining how older residents view the community overall, how connected they feel to the community and how well they can access information and services offered by Weld County. Survey participants rated the community as a place to live and to retire as well as the overall quality of services provided to older adults. As further testament to the quality of a community respondents indicated how likely they would be to not only recommend the community to other older adults but also how likely they would be to remain in the community throughout their retirement.

Most of Carbon Valley’s older residents gave high ratings to the community as a place to live. Services offered to older adults were considered “excellent” or “good” by less than half of older residents. Overall, about three-quarters of older adults said they would recommend the community to others. About 22% of residents had lived in the area more than 20 years and 85% of seniors planned to remain in the area throughout their retirement. Generally, residents were as likely to rate these aspects of the community as “excellent” or “good” as other older adults across the nation (see *Appendix C: Benchmark Comparisons* for details).

**Figure 3: Carbon Valley as a Place for Older Residents**



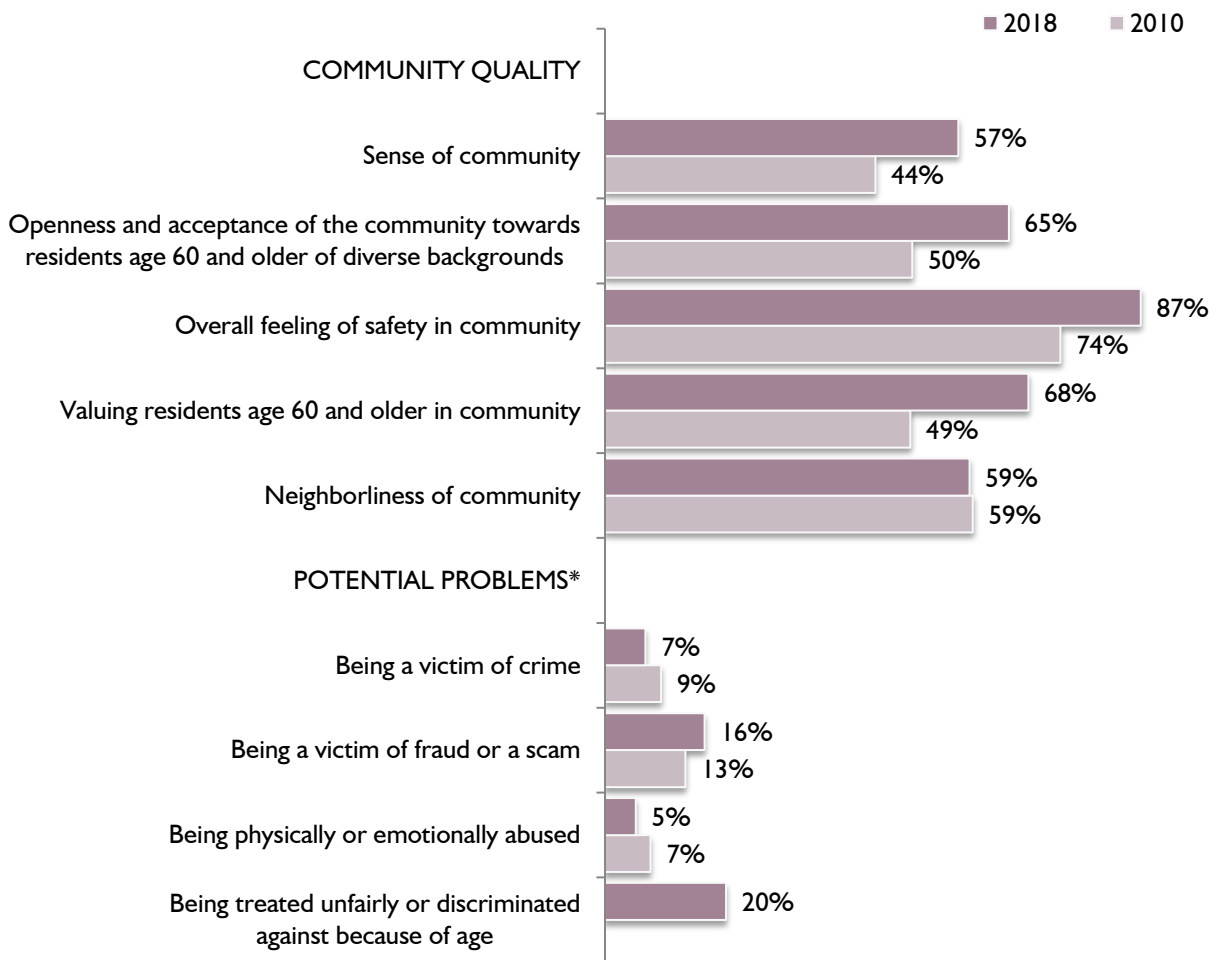
Percent rating positively (e.g. excellent or good, very or somewhat likely)

## Community and Belonging

A “community” is often greater than the sum of its parts, and having a sense of community entails not only a sense of membership and belonging, but also feelings of emotional and physical safety, trust in the other members of the community and a shared history.<sup>1</sup> Older residents rated several aspects of Community and Belonging, including their sense of community and overall feelings of safety, as well as the extent to which they felt accepted and valued by others.

Overall, most aspects of Community and Belonging in Carbon Valley increased over time. About two-thirds felt the community valued older residents and was open and accepting of older residents with diverse backgrounds. A small proportion of seniors reported problems with crime or abuse in the 12 months prior to the survey. When compared to other communities in the U.S., older residents provided similar ratings for aspects of Community and Belonging (see *Appendix C: Benchmark Comparisons* for details).

**Figure 4: Older Adult Ratings of Community and Belonging in Carbon Valley**



Percent rating positively (e.g. excellent or good, very or somewhat likely)

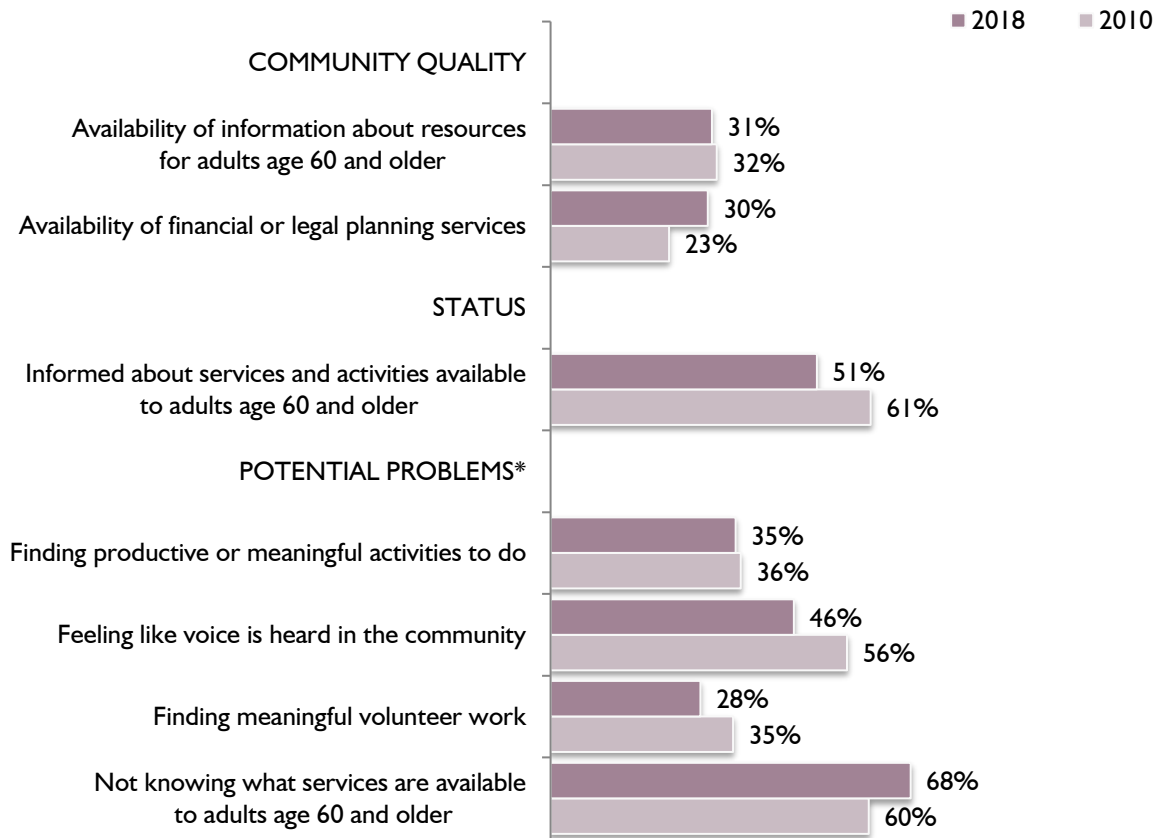
\*Percent rating as at least a minor problem

## Community Information

Sometimes residents of any age fail to take advantage of services offered by a community just because they are not aware of the opportunities. The education of a large community of older adults is not simple, but when more residents are made aware of attractive, useful and well-designed programs, increasing numbers of residents will benefit from becoming participants. In Carbon Valley, half of survey respondents reported being “somewhat” or “very” informed about services and activities available to older adults.

Older residents who may not know how to access services may have trouble finding ways to contribute to the community. In Carbon Valley, about two-thirds had problems knowing what services were available. The proportion of older adults who had problems in these areas was generally similar to other communities across the country, though elders in Carbon Valley were less likely than their peers to report issues with feeling like their voices are heard in the community (see *Appendix C: Benchmark Comparisons* for details).

**Figure 5: Community Information in Carbon Valley**



Percent rating positively (e.g. excellent or good, very or somewhat informed)

\*Percent rating as at least a minor problem

## Productive Activities

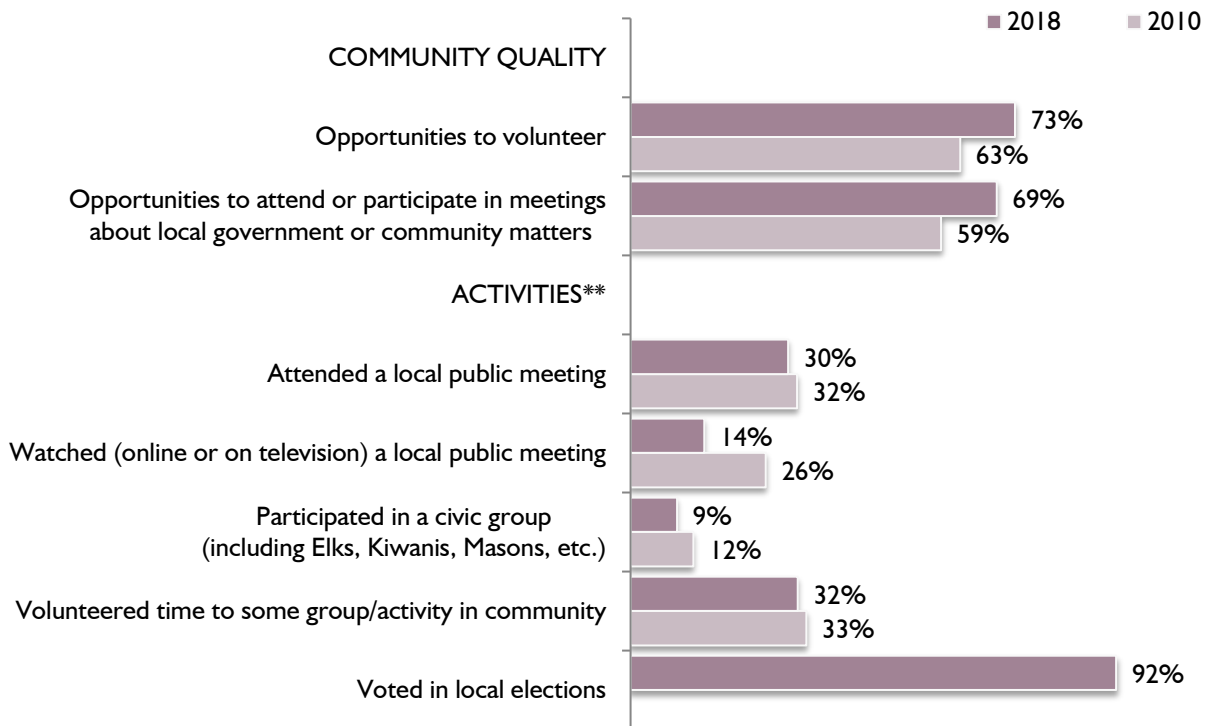
Productivity is the touchstone of a thriving old age. Productive activities such as traditional and non-traditional forms of work and maintenance of social ties combine with health and personal characteristics to promote quality in later life and contribute to active aging.<sup>2</sup> This section of the report examines the extent of older adults' engagement in Carbon Valley as determined by their participation in social and leisure programs and their time spent attending or viewing civic meetings, volunteering and/or providing help to others. The economic value of these contributions to the community is explored as well.

### Civic Engagement

In communities where residents care about local politics and social conditions, where they feel engaged and effective, there is greater social, economic and cultural prosperity. Civic activity, whether volunteering, participating in religious or political groups or being active in community decision-making, not only provides benefit to communities but also serves seniors themselves, namely, civically engaged seniors are less likely to become injured or to die prematurely.<sup>3</sup>

In Carbon Valley, three-quarters of older residents rated the opportunities to volunteer favorably and about one-third participated in some kind of volunteer work, a volunteer rate similar to other communities in the U.S.

Figure 6: Civic Engagement in Carbon Valley



Percent rating positively (e.g. excellent or good)

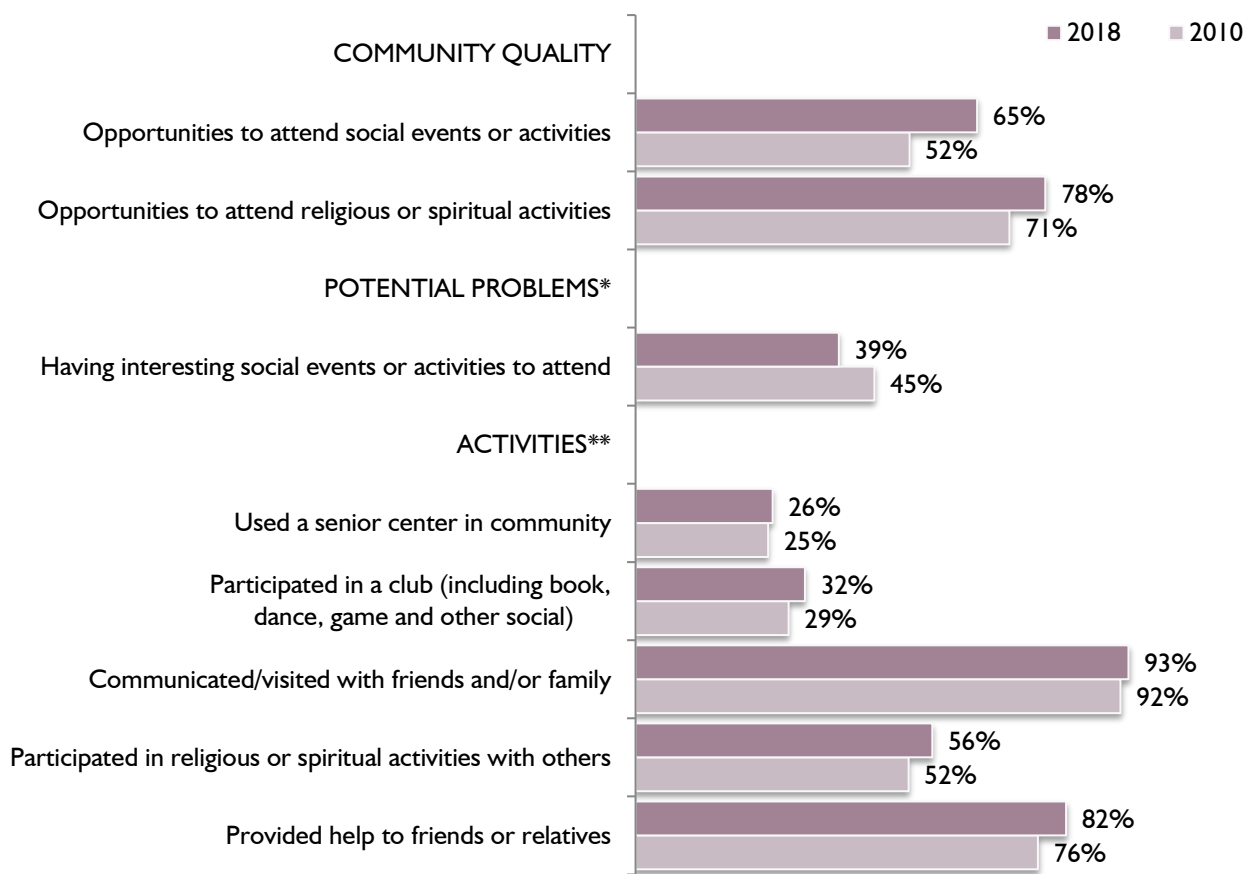
\*\*Percent at least once, ever or always or usually

## Social Engagement

Communities are the foundation for social life. Sociologist Eric Klinenberg describes communities as “the soil out of which social networks grow and develop or, alternatively, wither and devolve.”<sup>4</sup> Weld County has a great potential to strengthen the community by fostering increased social engagement of its older residents.

About two-thirds of older residents rated opportunities to attend social activities as “excellent” or “good” and a higher proportion rated opportunities to attend religious or spiritual activities this way. About 4 in 10 seniors said that they had at least “minor” problems having interesting social events or activities to attend. About half of older residents engaged in religious or spiritual activities while about one-third participated in clubs. Use of a senior center (26% of respondents), which often serves as a social hub for seniors, was similar to use in other communities (see *Appendix C: Benchmark Comparisons*).

**Figure 7: Social Engagement in Carbon Valley**



Percent rating positively (e.g. excellent or good)

\*Percent rating as at least a minor problem

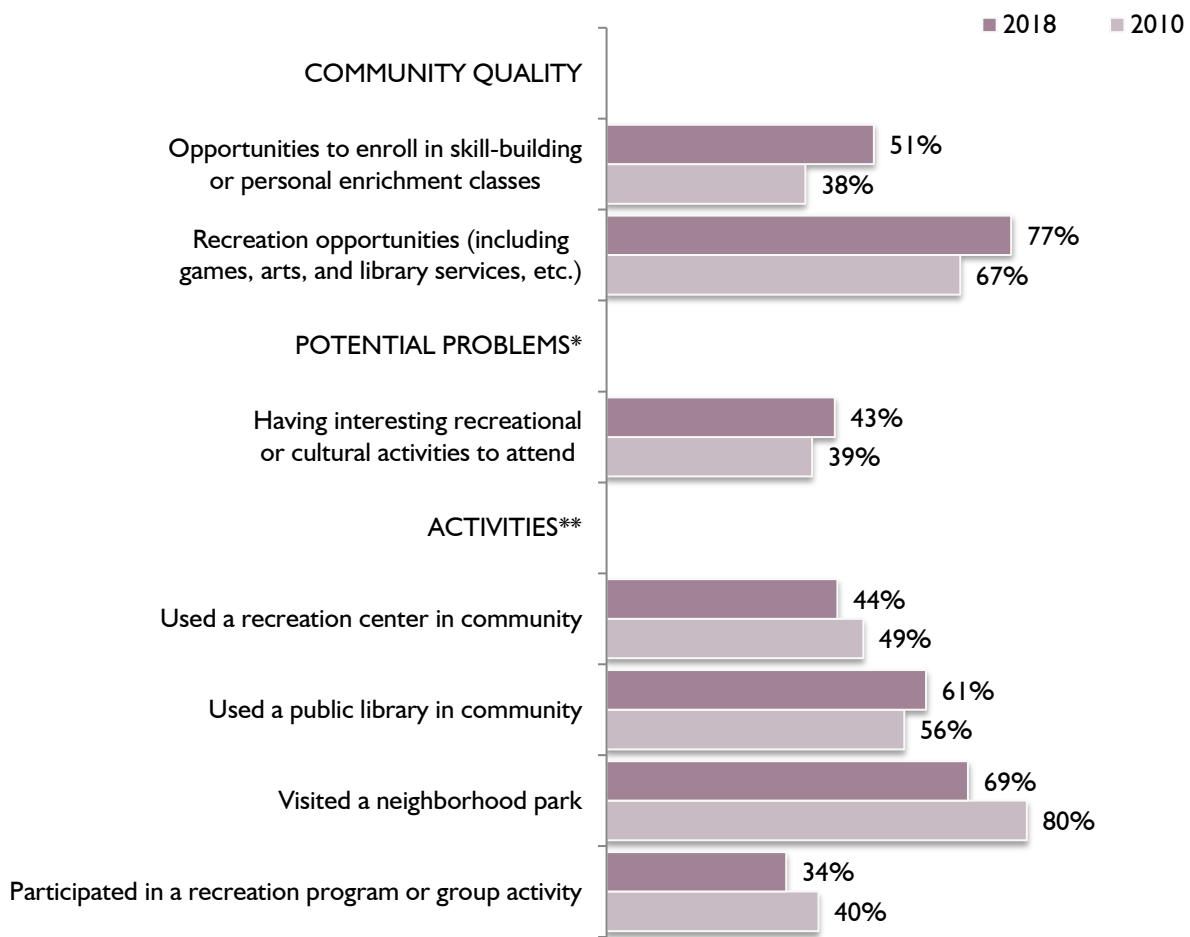
\*\*Percent at least once or ever

## Recreation

Once work becomes a part-time endeavor or thing of the past, residents have the time for and require the health benefits from regular leisure activities, including the stimulation derived from personal enrichment. Ample opportunities for these activities make a community more attractive to its residents. Most older residents in Carbon Valley viewed both recreation opportunities and opportunities to enroll in skill-building or personal enrichment classes favorably.

Older residents were most likely have visited a neighborhood park and used a public library and least likely to have participated in a recreation program or group activity. About 4 in 10 seniors said that they had at least “minor” problems with having interesting recreational or cultural activities to attend. Respondents rated aspects of recreation similar to other communities across the country (see *Appendix C: Benchmark Comparisons* for details).

**Figure 8: Recreational and Personal Enrichment in Carbon Valley**



Percent rating positively (e.g. excellent or good)

\*Percent rating as at least a minor problem

\*\*Percent at least once or ever

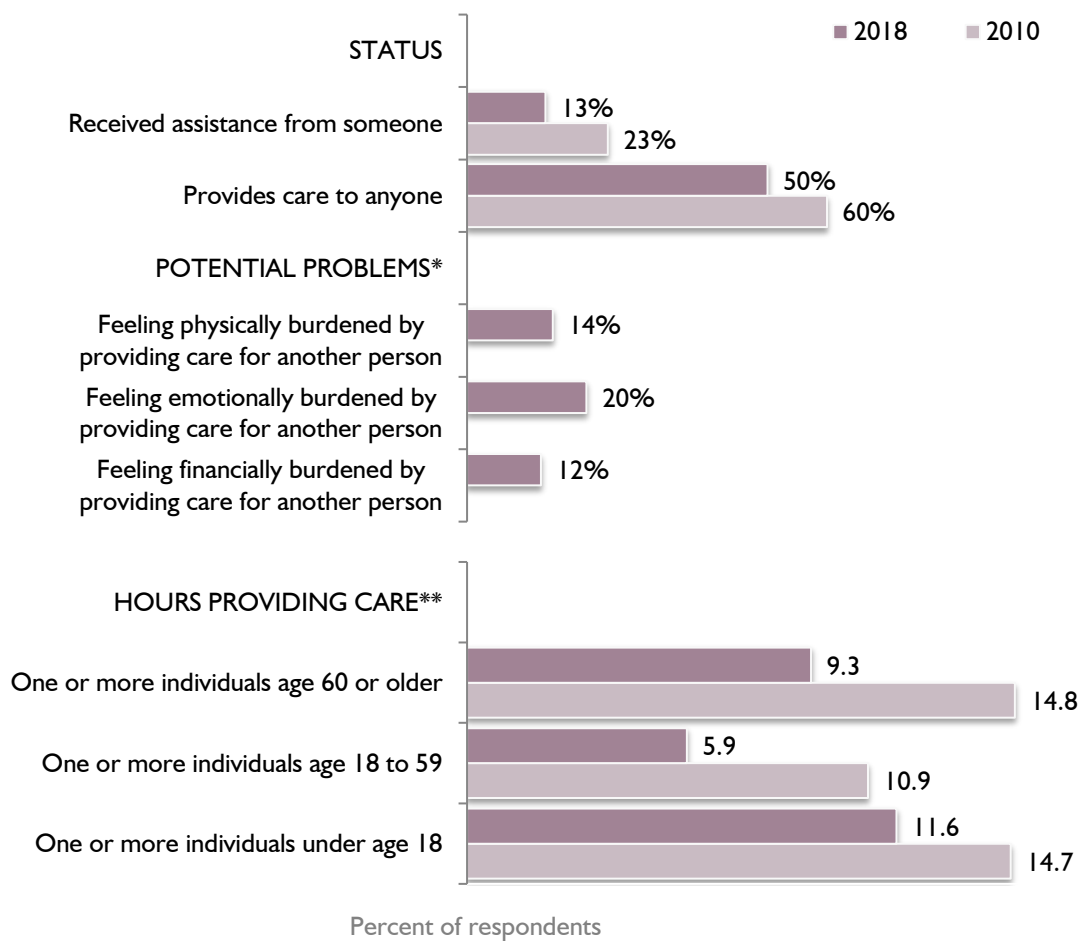


## Caregiving

More than 10 million people nationwide have disabling conditions that affect their ability to live independently<sup>5</sup> and almost 80% of these residents are seniors. Those who provide care to a loved one or friend with such a condition often feel a sense of contribution and personal worth despite the physical, emotional and financial burden such care can produce. While care is most often provided by family members and is unpaid, its value has been estimated at \$350 billion annually.<sup>6</sup>

Overall, half of older residents in Carbon Valley said they were providing care for others and 13% were the recipients of care. Survey participants rated the extent to which they experienced physical strain, emotional stress or financial hardship as a result of being a caregiver. Between 12% and 20% of respondents felt burdened by their caregiving responsibilities, providing between 6 and 12 hours of care each week on average.

Figure 9: Caregiving in Carbon Valley



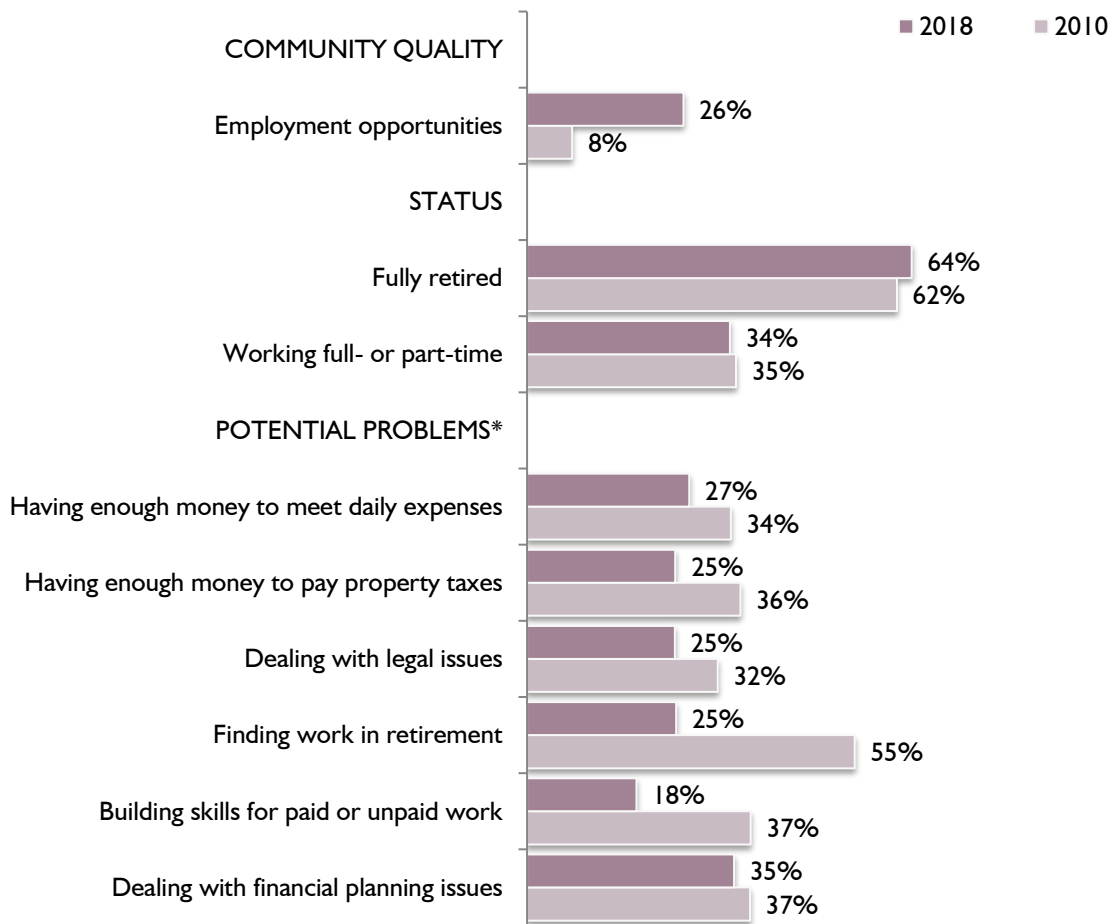
Percent of respondents  
 \*Percent rating as at least a minor problem  
 \*\*Average number of hours of those who provide care

## Economic Contribution

Recent studies have estimated that 70-80% of those 45 and older plan to continue working in their “retirement” years for a number of reasons including financial stability, the enjoyment of work and the desire to try something new.<sup>7</sup> About one-third of older residents were still working full- or part-time. For those respondents who had not retired, the average age of expected retirement was 70 years old.

Regardless of residents’ work status, one-quarter experienced at least “minor” problems with having enough money to meet daily expenses or to pay their property taxes, finding work in retirement and dealing with legal issues. The proportions of older adults that had financial problems (paying daily expenses or property taxes) were similar in Carbon Valley and in other communities (see *Appendix C: Benchmark Comparisons* for details).

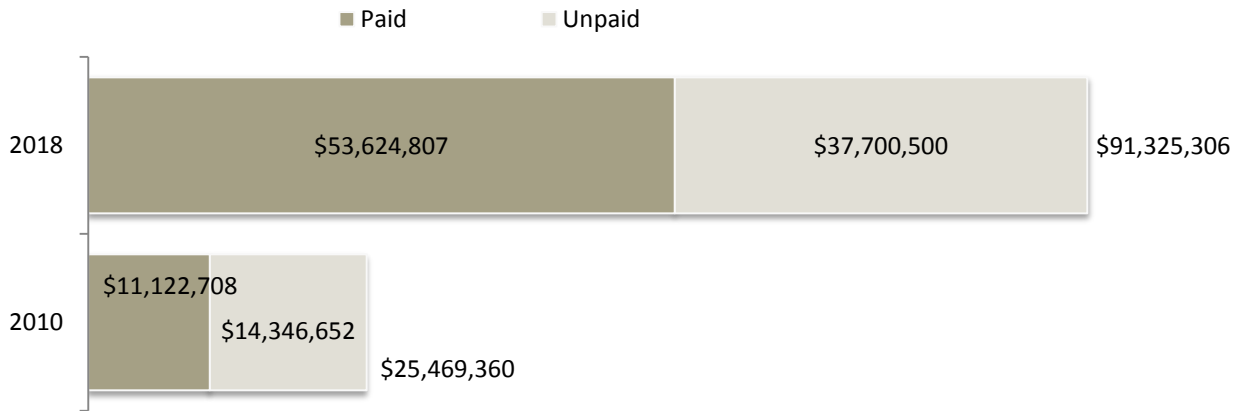
**Figure 10: Employment in Carbon Valley**



Percent of respondents  
 Percent rating positively (e.g. excellent or good)  
 \*Percent rating as at least a minor problem

Productive behavior is “any activity, paid or unpaid, that generates goods or services of economic value.”<sup>2</sup> Productive activities include both paid and unpaid work of many kinds as well as services to friends, family or neighbors. Older adults provide significant contributions (paid and unpaid) to the communities in which they live. In addition to their paid work, older adults contributed to Carbon Valley’s economy through volunteering, providing informal help to family and friends and caregiving. The value of these paid and unpaid contributions totaled over \$91 million in a 12-month period (see *Appendix B: Survey Methodology* for additional detail).

**Figure 11: Economic Contribution of Older Adults in Carbon Valley**



## Health and Wellness

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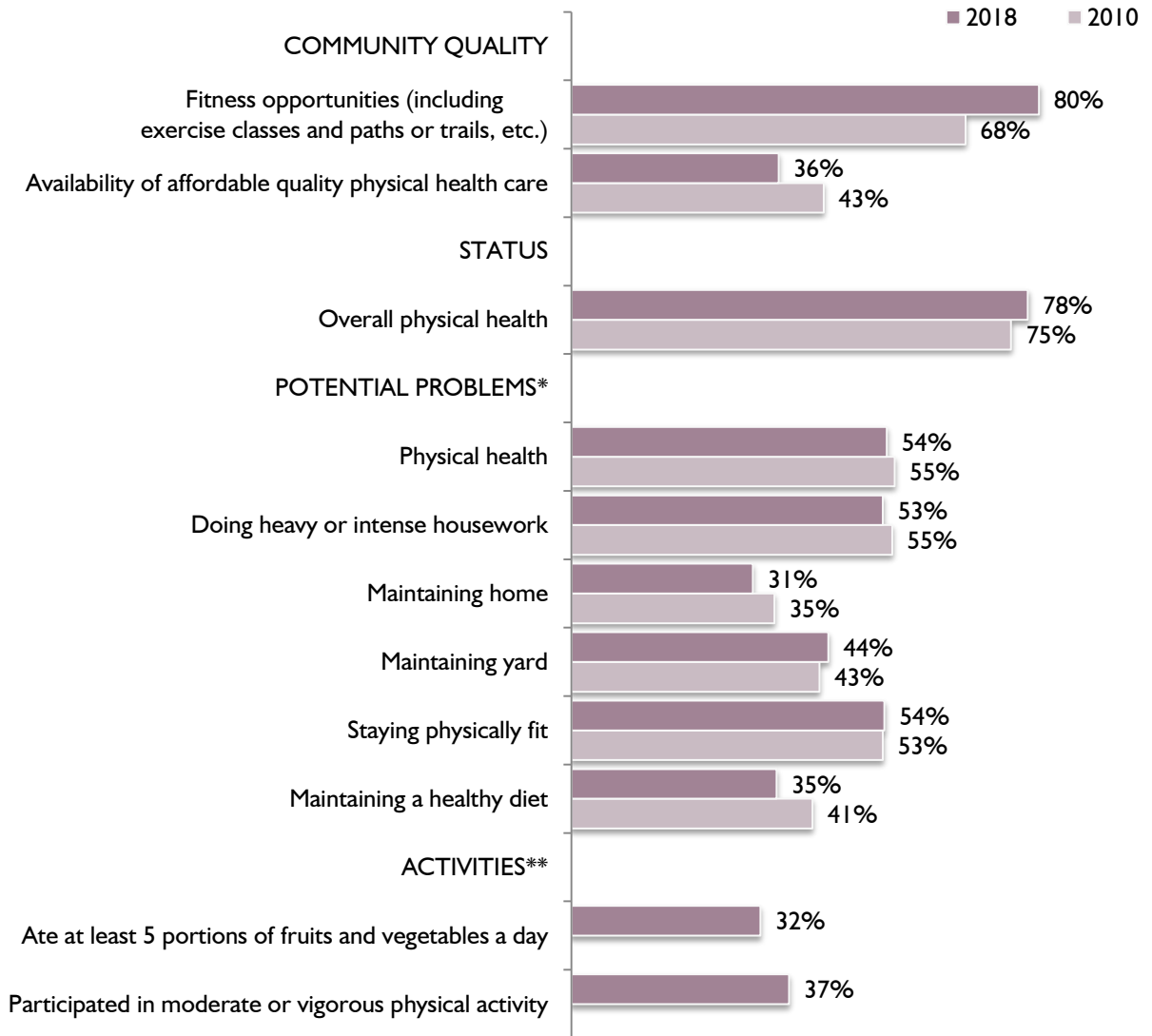
A growing senior population needs community supports to maintain the health and independence of its members. Health and wellness for the purposes of this study included not only physical and mental health, but issues of independent living and health care.

### Physical Health

Across Carbon Valley, 8 in 10 older residents felt they had good fitness opportunities (including exercise classes and paths or trails, etc.) and only about one-third felt they had good access to quality physical health care, a rate much lower than elsewhere in the country (see Figure 12). Over one-quarter of older residents rated their overall physical health as “excellent” or “good,” with about 3 in 10 participating in healthy activities such as eating fruits and vegetables and exercising regularly.

Respondents reported the extent to which they had experienced problems with various physical health-related issues in the 12 months prior to the survey. The most commonly cited problems included staying physically fit, physical health and doing heavy or intense housework. The proportions of older residents reporting physical health problems in Carbon Valley were similar to those reported elsewhere (see *Appendix C: Benchmark Comparisons*).

Figure 12: Physical Health in Carbon Valley



Percent rating positively (e.g. excellent or good)

\*Percent rating as at least a minor problem

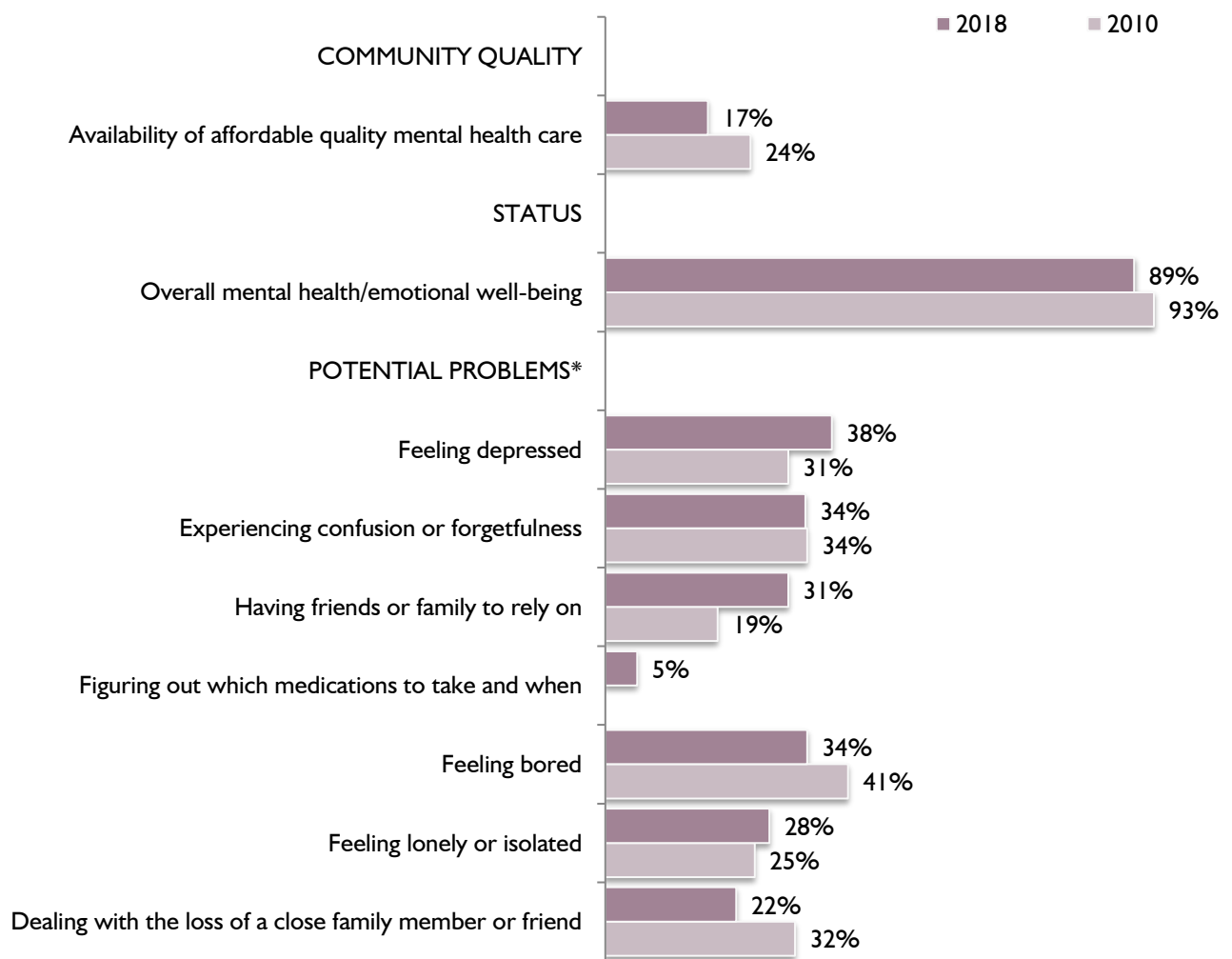
\*\*Percent at least always or usually

## Mental Health

In addition to rating aspects of physical health, older residents provided insight into their mental health. Only 17% of older residents felt there was “excellent” or “good” availability of mental health care in Carbon Valley while 89% rated their overall mental health/emotional wellbeing as “excellent” or “good.”, The availability of affordable quality mental health care received ratings much lower than the national average (see *Appendix C: Benchmark Comparisons* for details).

While few older adults reported poor emotional wellbeing, they still reported at least “minor” problems with some aspects of their mental health. The most commonly cited mental health issues included feeling bored, feeling depressed and experiencing confusion or forgetfulness, while the least cited issue was figuring out which medications to take and when. The proportion of people experiencing these aspects of mental health problems in Carbon Valley tended to be similar to other communities across the nation.

**Figure 13: Mental Health in Carbon Valley**



Percent rating positively (e.g. excellent or good)

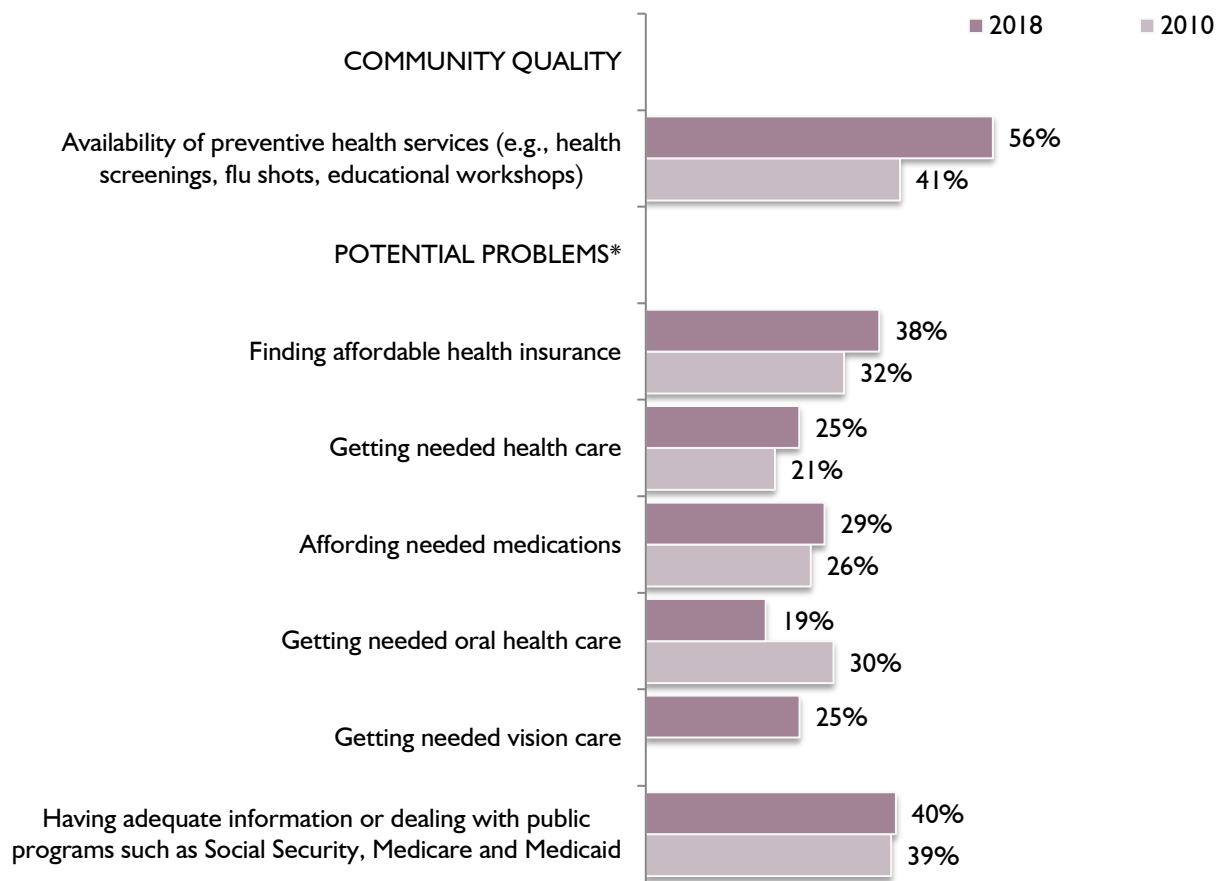
\*Percent rating as at least a minor problem

## Health Care

Almost three in five Carbon Valley elders rated the availability of preventive health services favorably, up from two in five in 2010. Compared to other communities across the nation, elders rated the availability of preventive health services in Carbon Valley similar to the availability of these services found elsewhere (see *Appendix C: Benchmark Comparisons* for details).

Older residents generally reported the same amount of problems with aspects of health care in 2018 compared to 2010. The most commonly cited health care issues included finding affordable health insurance and having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid. About 2 in 10 Carbon Valley older residents reported issues with getting needed care (i.e., health, oral and vision).

**Figure 14: Health Care in Carbon Valley**



Percent rating positively (e.g. excellent or good)

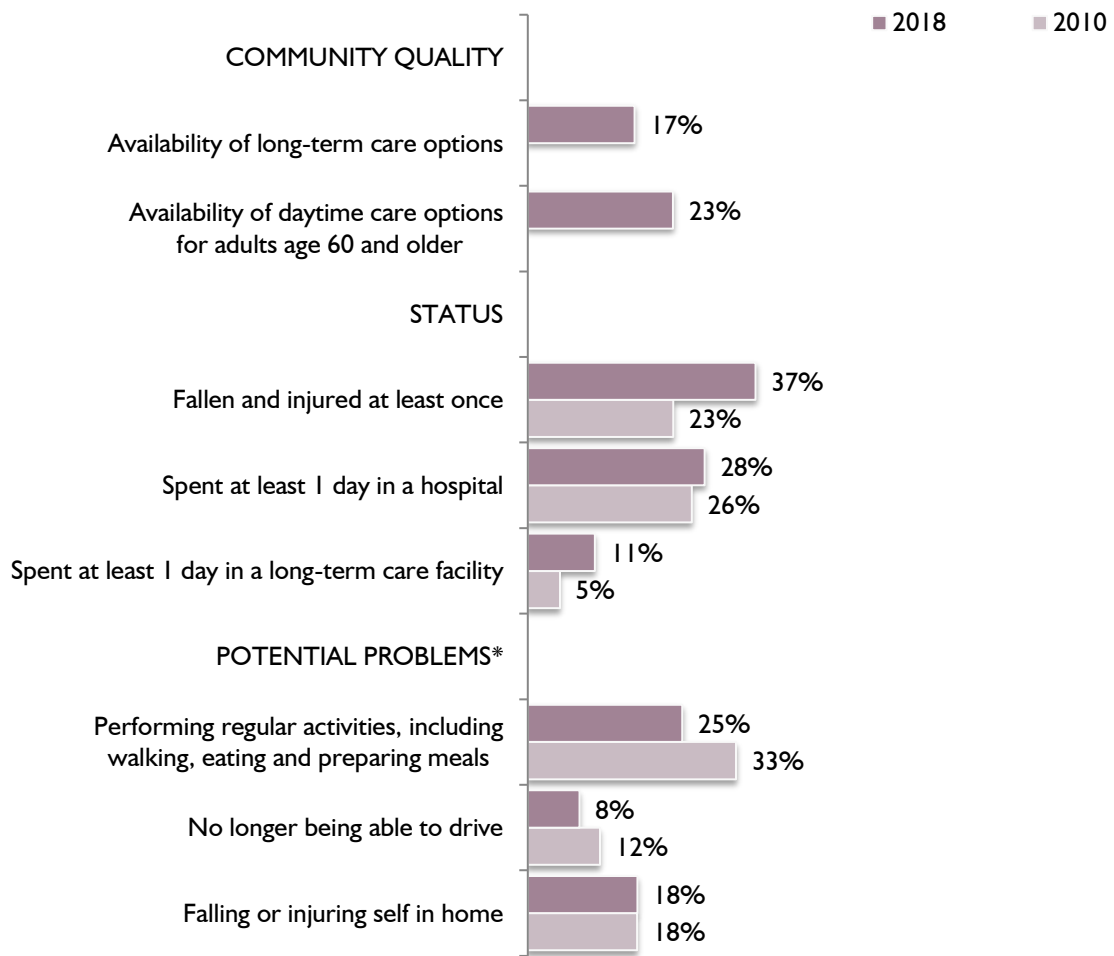
\*Percent rating as at least a minor problem

## Independent Living

For those unable to live independently (either temporarily or permanently), having care options available could mean the difference between remaining in or leaving the community. About one in five older residents rated the availability of long-term care and daytime care options favorably. As for hospitalizations, about one-quarter respondents reported spending time in a hospital, although over one-third had fallen and injured themselves in the 12 months prior to the survey.

Overall, one quarter of older adults reported at least “minor” problems with aspects of independent living. Problems with aspects of independent living tended to be as frequent in Carbon Valley as elsewhere (see *Appendix C: Benchmark Comparisons* for details).

**Figure 15: Independent Living in Carbon Valley**



Percent rating positively (e.g. excellent or good)

\*Percent rating as at least a minor problem



## Community Design and Land Use

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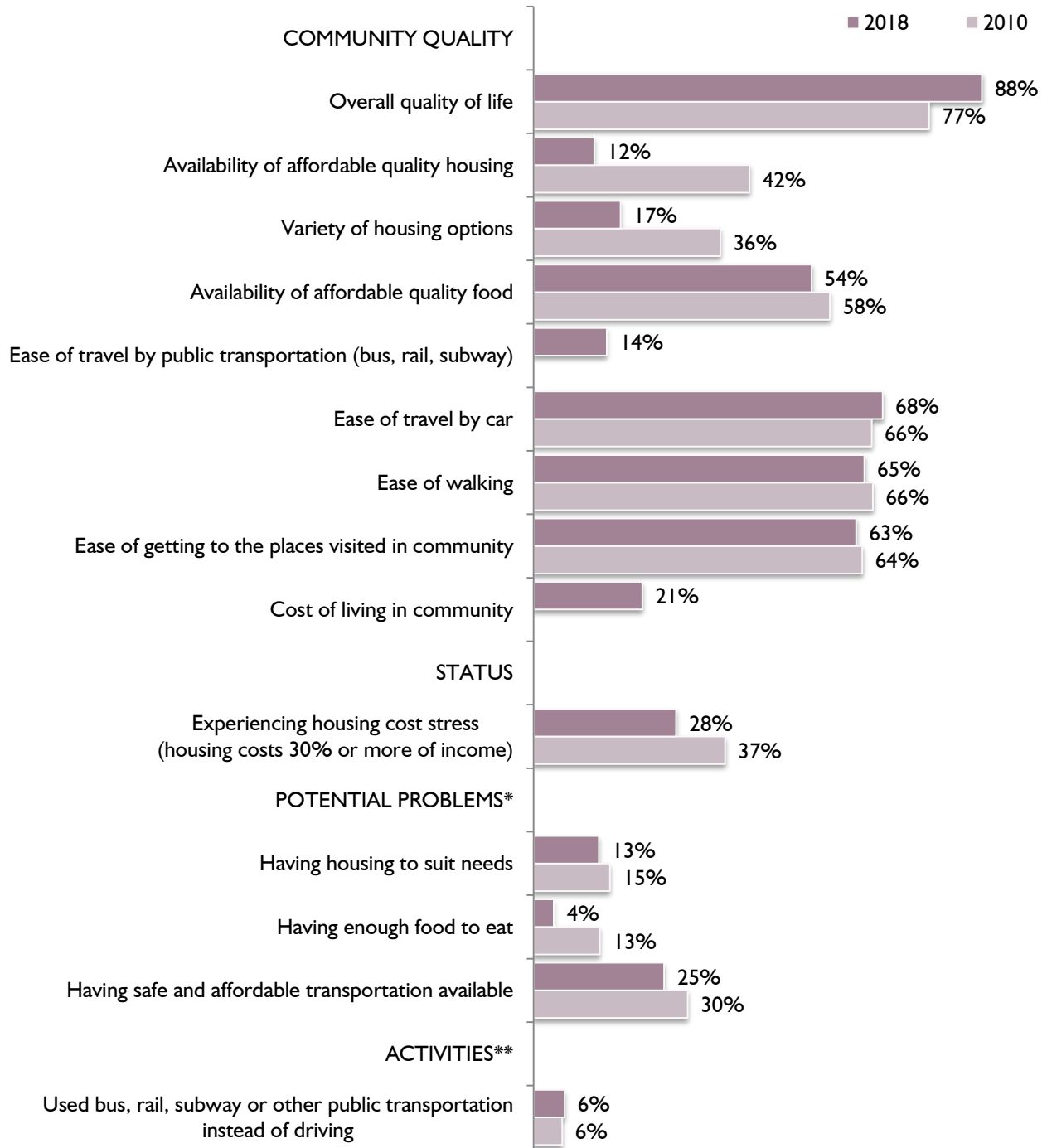
The movement in America towards designing more “livable” communities – those with mixed-use neighborhoods, higher-density development, increased connections, shared community spaces and more human-scale design – will become a necessity for communities to age successfully. Generally, communities that have planned for older adults tend to emphasize access and to facilitate movement and participation by locating services in or close to residences, providing convenient transportation alternatives and making walking routes attractive.

Ultimately, a community that has planned well by promoting mobility, independence and meaningful engagement of its older residents provides a high quality of life for residents of all ages. In Carbon Valley, 88% of older residents rated their overall quality of life as “excellent” or “good” (see Figure 16). Carbon Valley’s quality of life was rated similar to other communities in the U.S. (see *Appendix C: Benchmark Comparisons* for details).

Only 12% of older residents felt they had good access to affordable quality housing and 17% felt as though they had an excellent or good variety of housing options. Ratings for housing (quality and variety) declined significantly between 2010 and 2018 to below-average levels. Over half felt they had good access to affordable quality food and one in five felt positively about the cost of living in the community. Aspects of public transportation (ease of travel and use) in Carbon Valley received ratings lower than communities across the U.S.; ease of car travel and walking were similar. Only 6% survey respondents reported having used bus, rail, subway or other public transportation instead of driving.

One-quarter or fewer older adults experienced problems related to basic necessities of daily living including having safe and affordable transportation, having housing to suit their needs or having enough food to eat. Daily living problems tended to be similar in Carbon Valley and in other communities across the nation (see *Appendix C: Benchmark Comparisons* for details).

Figure 16: Community Design and Land Use in Carbon Valley



Percent rating positively (e.g. excellent or good)

\*Percent rating as at least a minor problem

\*\*Percent at least once or ever

## Community Readiness

Communities that assist older adults to remain or become active community participants provide the requisite opportunities for recreation, transportation, culture, education, communication, social connection, spiritual enrichment and health care. It is not a package mix, so each community must identify what its older adults seek and what the community provides. The judgments of the residents for whom community planning takes place provide the elements of an equation that describes overall community quality in Carbon Valley (Figure 17).

The following section of this report summarizes how older residents view Carbon Valley as a community that creates a thriving environment for its older adults within the six community dimensions of Overall Community Quality, Community and Belonging, Community Information, Productive Activities, Health and Wellness and Community Design and Land Use.

Further, older adults, more than others, face difficulties with aspects of everyday life. For many older adults these difficulties vastly exceed the minor physical pains or small losses of function that characterize almost everyone's circumstances after a certain age. When individual problems are added together, a group picture emerges that provides a useful description of the entire community. Nationally, areas where older adults face the largest share of life's challenges include caregiving, health and mental health, in-home support, nutrition and food security and transportation. This study also explored specific problems or stressors encountered by older adults in Weld County's service area, such as physical and emotional difficulties and injuries that have compromised their independence. Within the five community dimensions of Community and Belonging, Community Information, Productive Activities, Health and Wellness and Community Design and Land Use, the magnitude of these individual-level needs is presented (Figure 20), culminating in an exploration of high-risk populations (Figure 21).

## Opportunities and Challenges

Survey respondents were asked to rate a number of aspects of the community which were converted to an average scale of 0 (the lowest rating, e.g., “poor”) to 100 (the highest rating, e.g., “excellent”) and then combined to provide one overall rating (index<sup>1</sup>) for each of the six dimensions of Community Readiness. (For more information on how the summary scores were calculated see *Appendix B: Survey Methodology*.)

Summary scores provide a broad picture of the perceived fit between what Weld County offered to older adults in Carbon Valley and what older residents needed:

- Older residents felt their needs were best met in the areas of Overall Community Quality, Productive Activities and Community and Belonging
- Community Information and Design and Land Use were rated less favorably and received the lowest average ratings
- Compared to 2010, scores for Overall Community Quality, Community and Belonging and Productive Activities increased in 2018 while Community Information and Community Design and Land Use decreased

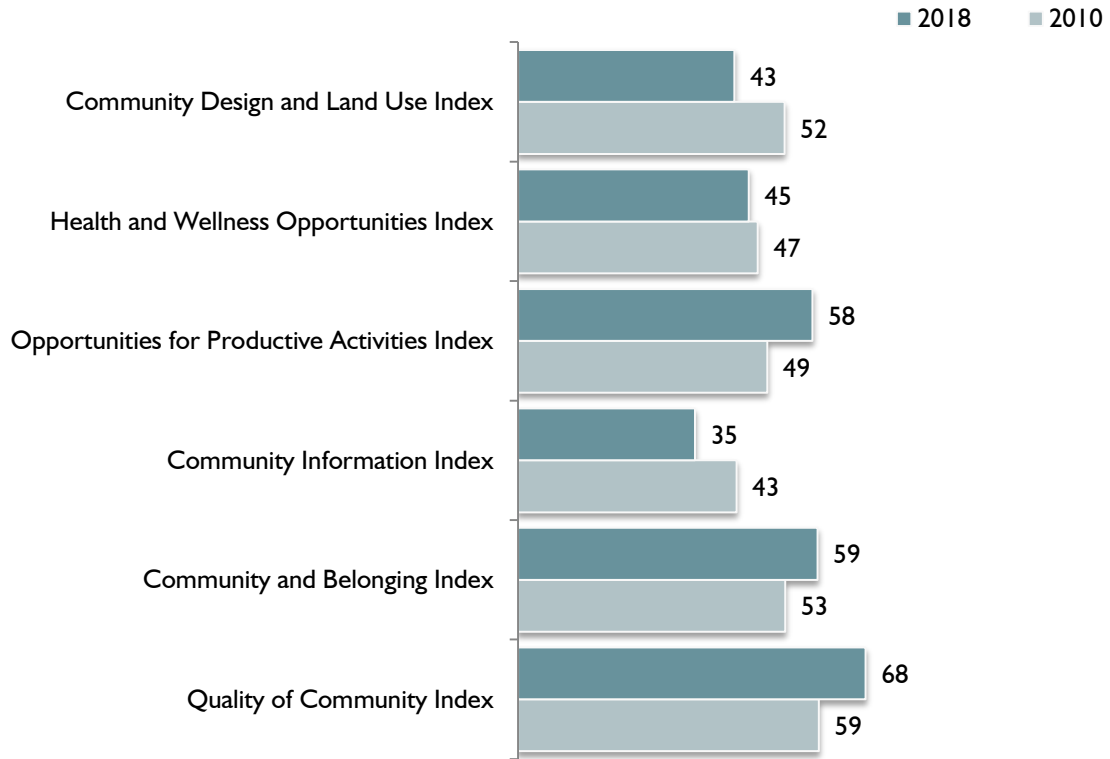
**Figure 17: Carbon Valley Community Readiness Chart**



Scale: 0=Lowest/most negative, 100=Highest/most positive

<sup>1</sup> These ratings are not to be understood like ratings from school tests. Because they are summaries of several questions that range from 0 as “poor,” 33 as “fair,” 66 as “good” and 100 as “excellent”, a score of 58, as one example, should be interpreted as closer to “good” than “fair” (with the midpoint of the scale, 50, representing equidistance between “good” and “fair”).

Figure 18: Carbon Valley Community Readiness by Year



Scale: 0=Lowest/most negative, 100=Highest/most positive

## Older Resident Needs in Carbon Valley

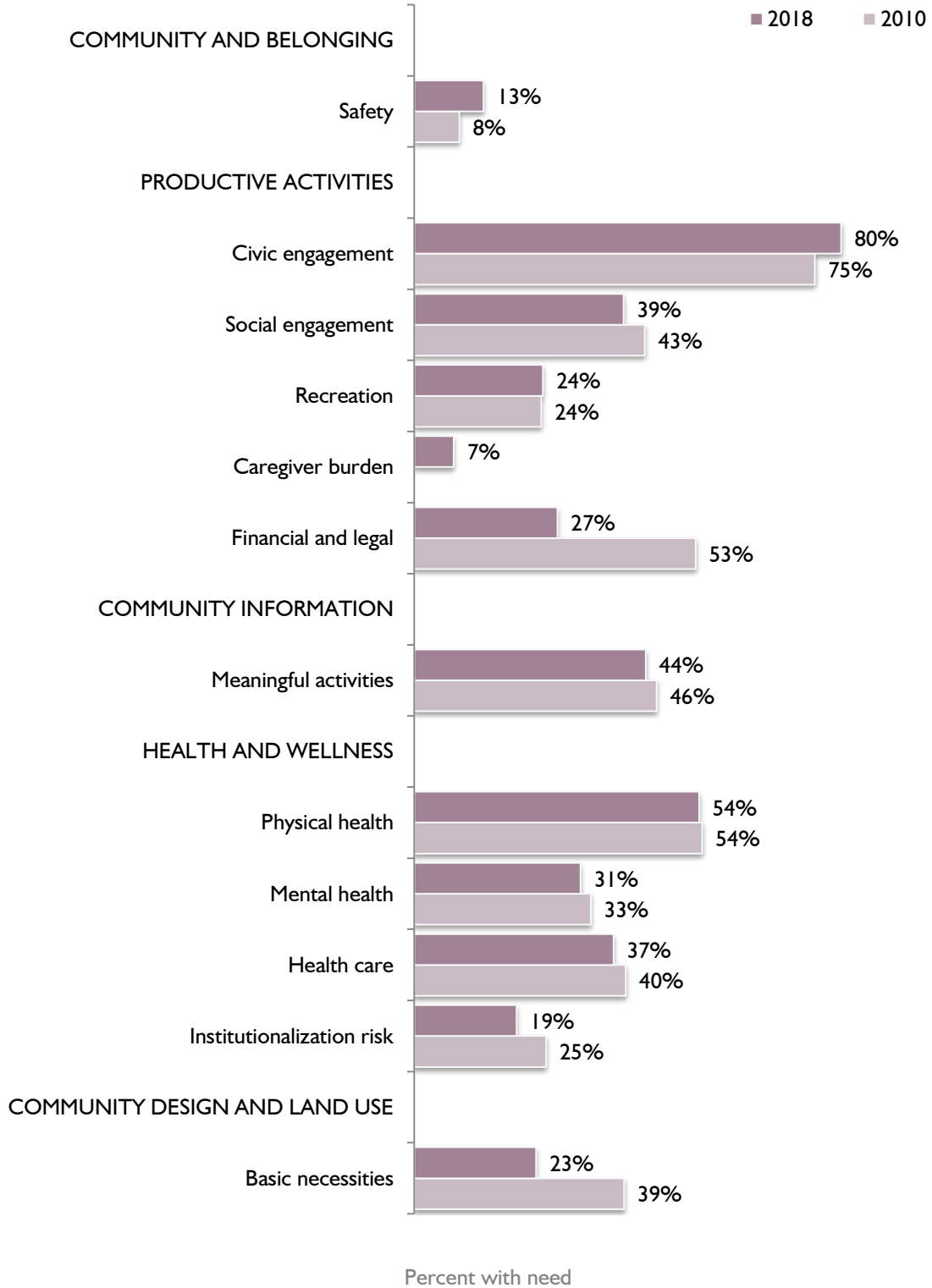
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Over 40 individual survey questions about specific problems faced by older community members, as well as participation levels and community engagement were summarized into 12 larger areas to provide a broad picture of older resident needs in Carbon Valley. (*Appendix B: Survey Methodology* provides detailed information on the criteria used to identify respondents as having a need in a specific area.) These 12 areas have been organized into the five community dimensions of Community and Belonging, Community Information, Productive Activities, Health and Wellness and Community Design and Land Use (no needs areas have been defined for the community dimension of Overall Community Quality).

Typically, it is understood that the self-reported needs of older adults represent a minimum level, a conservative estimate attenuated by respondents' strong desire to feel and appear self-reliant and further reduced by the silent voice of some older adults who, no matter how sensitive the attempt, are too frail to participate in any survey enterprise. Nonetheless, clear patterns of needs and strengths emerged from this assessment:

- Older residents had the largest needs in the areas of civic engagement and physical health
- Few reported needs in the areas of caregiver burden and safety
- Compared to 2010, the areas of safety and civic engagement and increased in need in 2018 while financial and legal and basic necessities decreased in need (see Figure 19)

Figure 19: Older Adult Needs in Carbon Valley by Community Dimension by Year



While older residents reported the lowest prevalence of need in the areas of safety and caregiver burden, needs can be quite serious for those affected. Some needs, however rare, can have a particularly devastating impact on residents’ quality of life (e.g., needing help transferring from bed to wheelchair or feeling unsafe), so it is important to consider both the prevalence of the need and its centrality to residents’ sustained independence.

**Figure 20: Older Resident Needs in Carbon Valley**

	Percent with need	Number affected in 2018 (N=5,289)*
<b>COMMUNITY AND BELONGING</b>		
Safety	13%	689
<b>PRODUCTIVE ACTIVITIES</b>		
Civic engagement	80%	4,245
Social engagement	39%	2,081
Recreation	24%	1,279
Caregiver burden	7%	393
Financial and legal	27%	1,423
<b>COMMUNITY INFORMATION</b>		
Meaningful activities	44%	2,302
<b>HEALTH AND WELLNESS</b>		
Physical health	54%	2,832
Mental health	31%	1,654
Health care	37%	1,981
Institutionalization risk	19%	1,017
<b>COMMUNITY DESIGN AND LAND USE</b>		
Basic necessities	23%	1,211

\* Estimated, based on Colorado State Demography Office, Single Year of Age Data 1990-2050



## Populations at High Risk

As people age, many learn to take better care of themselves, to plan for retirement and, generally, to move more deliberately. Aging builds wisdom but can sap resources — physical, emotional and financial. Even those blessed by good luck or those prescient enough to plan comprehensively for the best future may find themselves with unanticipated needs or with physical, emotional or financial strengths that could endure only with help. Some people age better than others and aging well requires certain strengths that are inherent and others that can be supported by assistance from the private sector and government.

**Figure 21: Needs of Older Population by Sociodemographic Characteristics, Percent and Number affected in 2018 (N=5,289)\***

	Community and Belonging		Productive Activities		Community Information		Health and Wellness		Community Design and Land Use	
	%	Number	%	Number	%	Number	%	Number	%	Number
Female	9%	227	33%	860	27%	700	36%	960	22%	594
Male	17%	430	41%	1,066	61%	1,601	34%	886	20%	525
60 to 64 years	16%	316	33%	686	39%	805	29%	626	8%	175
65 to 74 years	10%	214	37%	870	51%	1,176	39%	913	32%	749
75 or over	16%	134	44%	369	41%	344	39%	327	25%	207
White	13%	643	37%	1,842	44%	2,202	35%	1,742	20%	1,027
Not white	11%	21	46%	94	67%	124	44%	110	45%	104
Hispanic	0%	0	47%	155	60%	189	59%	223	63%	228
Not Hispanic	14%	653	36%	1,787	43%	2,071	32%	1,592	19%	915
Less than \$25,000	0%	0	51%	504	39%	390	61%	634	31%	318
\$25,000 to \$74,999	15%	361	34%	853	50%	1,243	37%	930	26%	641
\$75,000 or more	20%	327	30%	530	37%	648	17%	290	12%	213
Own	12%	548	35%	1,657	44%	2,076	33%	1,546	19%	908
Rent	19%	95	57%	277	36%	176	59%	317	56%	300
Lives alone	6%	84	41%	562	32%	436	41%	572	31%	425
Lives with others	16%	579	36%	1,372	49%	1,884	32%	1,267	18%	704
Overall	13%	689	37%	1,950	44%	2,302	35%	1,863	23%	1,211

\* Estimated, based on Colorado State Demography Office, Single Year of Age Data 1990-2050

## Responses to Custom Questions

In addition to the uniform questions on CASOA, Weld County included its own unique questions on the survey to aid in planning, resource allocation and policy analysis. “Don’t know” responses have been removed from the analysis for the following questions, when applicable.

**Table 1: Question 2 Custom Items**

Please rate each of the following characteristics as they relate to adults age 60 or older in your community	Percent rating as excellent or good
Availability of services at the senior center	57%
Quality of senior nutrition programs	51%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	25%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	29%

**Table 2: Question 4 Custom Items**

In general, how informed or uninformed do you feel about the following?	Percent rating as very or somewhat informed
Long term care options (i.e. nursing homes, home care)	22%
Information on planning for the future	35%

**Table 3: Question 6 Custom Items**

Please rate each of the following characteristics as they relate to adults age 60 or older in your community	Percent rating as at least a minor problem
Having tooth or mouth problems	30%
Feeling overwhelmed and/or exhausted when caring for another person	17%

**Table 4: Question 15**

How frequently, if ever, do you do each of the following things on the Internet (using a computer, tablet, cell phone, etc.)?	Percent rating as at least monthly
Use email, texting or video to communicate	93%
Get the news or weather	86%
If you have a question, use Internet to find the answer	81%
Banking online (paying bills, investing, etc.)	78%
Shop, search for products and services	77%
Research or study a topic of interest	77%
Find directions or look up a map	70%
Use social media (Facebook, Twitter, LinkedIn)	52%
Look up health and medical information	47%
Find info on community resources and events	44%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	25%
Share opinions, post to a blog, review a product or service	21%
Work from home	20%
Communicate with government (seek services, get a license, discuss a problem)	14%
Attend an online class or training	10%
Sell goods and services online, advertise	4%

**Table 5: Question 16**

How comfortable, if at all, are you at each of the following?	Percent rating as very or somewhat comfortable
Accessing the Internet	95%
Using a computer laptop/desktop	94%
Using email	94%
Using smartphone or tablet computer	89%
Locating information online (bus schedules, weather, news, etc.)	86%
Using social networking sites (Facebook, Twitter, etc.)	73%

**Table 6: Question D15**

Are you a grandparent raising a grandchild?	Percent of respondents
Yes	2%
No	98%
Total	100%

# Appendix A: Complete Set of Survey Responses

The following pages contain a complete set of responses to each question on the survey. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”). When respondents had the option to select “don’t know” on a question, two tables are presented. The first shows the frequency of responses excluding “don’t know” and the second shows the frequency including “don’t know.”

**Table 7: Question 1 (excluding "don't know")**

Please circle the number that comes closest to your opinion for each of the following questions.	Excellent		Good		Fair		Poor		Total	
How do you rate your community as a place to live?	31%	N=68	50%	N=108	16%	N=35	3%	N=7	100%	N=218
How do you rate your community as a place to retire?	26%	N=55	43%	N=91	21%	N=45	9%	N=19	100%	N=209

**Table 8: Question 1 (including "don't know")**

Please circle the number that comes closest to your opinion for each of the following questions.	Excellent		Good		Fair		Poor		Don't know		Total	
How do you rate your community as a place to live?	31%	N=68	49%	N=108	16%	N=35	3%	N=7	0%	N=1	100%	N=219
How do you rate your community as a place to retire?	25%	N=55	42%	N=91	21%	N=45	9%	N=19	3%	N=5	100%	N=215

**Table 9: Question 2 (excluding "don't know")**

Please rate each of the following characteristics as they relate to adults age 60 or older in your community:	Excellent		Good		Fair		Poor		Total	
Opportunities to volunteer	16%	N=26	51%	N=83	24%	N=39	9%	N=15	100%	N=163
Employment opportunities	2%	N=3	12%	N=18	31%	N=46	54%	N=79	100%	N=146
Opportunities to enroll in skill-building or personal enrichment classes	7%	N=10	36%	N=53	30%	N=44	27%	N=40	100%	N=147
Recreation opportunities (including games, arts, and library services, etc.)	26%	N=54	45%	N=93	21%	N=43	8%	N=17	100%	N=207
Fitness opportunities (including exercise classes and paths or trails, etc.)	31%	N=63	42%	N=87	16%	N=33	11%	N=22	100%	N=205
Opportunities to attend social events or activities	12%	N=23	45%	N=85	33%	N=63	9%	N=18	100%	N=189
Opportunities to attend religious or spiritual activities	25%	N=47	49%	N=91	20%	N=38	6%	N=12	100%	N=188
Opportunities to attend or participate in meetings about local government or	12%	N=22	51%	N=95	28%	N=51	9%	N=17	100%	N=184

CASOA™ Report of Results

Please rate each of the following characteristics as they relate to adults age 60 or older in your community:	Excellent		Good		Fair		Poor		Total	
community matters										
Availability of affordable quality housing	2%	N=4	27%	N=49	34%	N=62	37%	N=67	100%	N=182
Variety of housing options	4%	N=6	25%	N=44	41%	N=73	31%	N=55	100%	N=178
Availability of long-term care options	2%	N=1	15%	N=7	21%	N=10	62%	N=30	100%	N=48
Availability of daytime care options for adults age 60 and older	2%	N=1	21%	N=8	26%	N=10	51%	N=19	100%	N=38
Availability of information about resources for adults age 60 and older	3%	N=5	28%	N=42	45%	N=68	23%	N=35	100%	N=149
Availability of financial or legal planning services	3%	N=4	22%	N=27	36%	N=45	39%	N=50	100%	N=126
Availability of affordable quality physical health care	9%	N=17	31%	N=56	33%	N=59	27%	N=49	100%	N=182
Availability of affordable quality mental health care	8%	N=10	14%	N=17	41%	N=50	37%	N=45	100%	N=122
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	12%	N=23	35%	N=64	32%	N=60	21%	N=38	100%	N=185
Availability of affordable quality food	15%	N=31	42%	N=87	31%	N=64	13%	N=27	100%	N=209
Sense of community	12%	N=24	38%	N=76	33%	N=67	17%	N=34	100%	N=201
Openness and acceptance of the community towards residents age 60 and older of diverse backgrounds	11%	N=19	45%	N=73	31%	N=51	13%	N=21	100%	N=164
Ease of travel by public transportation in your community	2%	N=2	12%	N=8	14%	N=9	72%	N=49	100%	N=68
Ease of travel by car in your community	21%	N=44	46%	N=98	27%	N=56	6%	N=14	100%	N=212
Ease of walking in your community	18%	N=38	47%	N=99	21%	N=44	14%	N=29	100%	N=210
Ease of getting to the places you usually have to visit	14%	N=29	50%	N=107	29%	N=61	8%	N=17	100%	N=214
Overall feeling of safety in your community	24%	N=52	55%	N=118	16%	N=35	5%	N=10	100%	N=215
Valuing residents age 60 and older in your community	11%	N=19	46%	N=79	33%	N=56	10%	N=17	100%	N=171
Neighborliness of your community	18%	N=36	41%	N=84	31%	N=64	10%	N=19	100%	N=203
Cost of living in your community	3%	N=2	19%	N=17	52%	N=46	27%	N=24	100%	N=89
Availability of services at the senior center	17%	N=9	39%	N=21	26%	N=14	17%	N=9	100%	N=54
Quality of senior nutrition programs	14%	N=4	36%	N=11	28%	N=9	21%	N=6	100%	N=31
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	0%	N=0	25%	N=7	22%	N=6	53%	N=14	100%	N=27
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	0%	N=0	29%	N=7	26%	N=7	44%	N=11	100%	N=25

Table 10: Question 2 (including "don't know")

Please rate each of the following characteristics as they relate to adults age 60 or older in your community:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Opportunities to volunteer	12%	N=26	38%	N=83	18%	N=39	7%	N=15	26%	N=57	100%	N=221
Employment opportunities	2%	N=3	8%	N=18	21%	N=46	37%	N=79	32%	N=70	100%	N=216
Opportunities to enroll in skill-building or personal enrichment classes	5%	N=10	24%	N=53	20%	N=44	18%	N=40	33%	N=73	100%	N=220
Recreation opportunities (including games, arts, and library services, etc.)	24%	N=54	42%	N=93	19%	N=43	8%	N=17	6%	N=13	100%	N=220
Fitness opportunities (including exercise classes and paths or trails, etc.)	29%	N=63	40%	N=87	15%	N=33	10%	N=22	7%	N=14	100%	N=219
Opportunities to attend social events or activities	10%	N=23	39%	N=85	28%	N=63	8%	N=18	15%	N=32	100%	N=221
Opportunities to attend religious or spiritual activities	21%	N=47	42%	N=91	17%	N=38	5%	N=12	14%	N=32	100%	N=219
Opportunities to attend or participate in meetings about local government or community matters	10%	N=22	43%	N=95	23%	N=51	8%	N=17	16%	N=36	100%	N=220
Availability of affordable quality housing	2%	N=4	23%	N=49	29%	N=62	31%	N=67	16%	N=34	100%	N=216
Variety of housing options	3%	N=6	21%	N=44	34%	N=73	26%	N=55	17%	N=36	100%	N=213
Availability of long-term care options	1%	N=1	8%	N=7	11%	N=10	32%	N=30	47%	N=43	100%	N=92
Availability of daytime care options for adults age 60 and older	1%	N=1	9%	N=8	11%	N=10	21%	N=19	59%	N=54	100%	N=92
Availability of information about resources for adults age 60 and older	2%	N=5	19%	N=42	31%	N=68	16%	N=35	32%	N=70	100%	N=219
Availability of financial or legal planning services	2%	N=4	13%	N=27	21%	N=45	23%	N=50	40%	N=85	100%	N=211
Availability of affordable quality physical health care	8%	N=17	26%	N=56	27%	N=59	23%	N=49	16%	N=35	100%	N=217
Availability of affordable quality mental health care	5%	N=10	8%	N=17	23%	N=50	21%	N=45	43%	N=93	100%	N=215
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	10%	N=23	29%	N=64	27%	N=60	17%	N=38	17%	N=37	100%	N=222
Availability of affordable quality food	14%	N=31	39%	N=87	29%	N=64	12%	N=27	6%	N=13	100%	N=222
Sense of community	11%	N=24	35%	N=76	31%	N=67	16%	N=34	7%	N=16	100%	N=217
Openness and acceptance of the community towards residents age 60 and older of diverse backgrounds	9%	N=19	33%	N=73	23%	N=51	10%	N=21	25%	N=54	100%	N=218
Ease of travel by public transportation in your community	2%	N=2	9%	N=8	11%	N=9	56%	N=49	22%	N=19	100%	N=87
Ease of travel by car in your community	20%	N=44	45%	N=98	26%	N=56	6%	N=14	3%	N=6	100%	N=218
Ease of walking in your community	17%	N=38	45%	N=99	20%	N=44	13%	N=29	5%	N=11	100%	N=220

CASOA™ Report of Results

Please rate each of the following characteristics as they relate to adults age 60 or older in your community:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Ease of getting to the places you usually have to visit	13%	N=29	49%	N=107	28%	N=61	8%	N=17	2%	N=5	100%	N=219
Overall feeling of safety in your community	23%	N=52	53%	N=118	16%	N=35	4%	N=10	3%	N=8	100%	N=223
Valuing residents age 60 and older in your community	9%	N=19	36%	N=79	26%	N=56	8%	N=17	22%	N=49	100%	N=221
Neighborliness of your community	16%	N=36	38%	N=84	29%	N=64	9%	N=19	8%	N=17	100%	N=221
Cost of living in your community	3%	N=2	18%	N=17	50%	N=46	26%	N=24	3%	N=3	100%	N=92
Availability of services at the senior center	10%	N=9	23%	N=21	15%	N=14	10%	N=9	42%	N=39	100%	N=93
Quality of senior nutrition programs	5%	N=4	13%	N=11	10%	N=9	7%	N=6	65%	N=58	100%	N=88
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	0%	N=0	7%	N=7	6%	N=6	15%	N=14	71%	N=65	100%	N=92
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	0%	N=0	8%	N=7	7%	N=7	12%	N=11	73%	N=68	100%	N=92

Table 11: Question 3 (excluding "don't know")

How would you rate the overall services provided to adults age 60 and older in your community?	Percent	Number
Excellent	7%	N=11
Good	32%	N=52
Fair	45%	N=72
Poor	16%	N=26
Total	100%	N=162

Table 12: Question 3 (including "don't know")

How would you rate the overall services provided to adults age 60 and older in your community?	Percent	Number
Excellent	5%	N=11
Good	24%	N=52
Fair	33%	N=72
Poor	12%	N=26
Don't know	27%	N=59
Total	100%	N=220

**Table 13: Question 4**

In general, how informed or uninformed do you feel about the following?	Very informed		Somewhat informed		Somewhat uninformed		Very uninformed		Total	
	%	N	%	N	%	N	%	N	%	N
Services and activities available to adults age 60 and older in your community?	10%	N=22	46%	N=103	26%	N=57	18%	N=40	100%	N=221
Long term care options (i.e. nursing homes, home care)	4%	N=4	17%	N=16	35%	N=32	43%	N=39	100%	N=90
Information on planning for the future	11%	N=10	24%	N=22	26%	N=24	39%	N=36	100%	N=92

**Table 14: Question 5 (excluding "don't know")**

Please circle the number that comes closest to your opinion for each of the following questions.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
How do you rate your overall physical health?	20%	N=45	57%	N=128	21%	N=47	2%	N=5	100%	N=225
How do you rate your overall mental health/emotional well-being?	36%	N=81	55%	N=123	7%	N=15	2%	N=5	100%	N=224
How do you rate your overall quality of life?	24%	N=54	58%	N=130	16%	N=36	2%	N=5	100%	N=225

**Table 15: Question 5 (including "don't know")**

Please circle the number that comes closest to your opinion for each of the following questions.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
How do you rate your overall physical health?	20%	N=45	57%	N=128	21%	N=47	2%	N=5	0%	N=0	100%	N=225
How do you rate your overall mental health/emotional well-being?	36%	N=81	55%	N=123	7%	N=15	2%	N=5	0%	N=1	100%	N=224
How do you rate your overall quality of life?	24%	N=54	58%	N=130	16%	N=36	2%	N=5	0%	N=0	100%	N=225

**Table 16: Question 6 (excluding "don't know")**

The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
	%	N	%	N	%	N	%	N	%	N
Having housing to suit your needs	86%	N=186	7%	N=15	5%	N=10	2%	N=5	100%	N=217
Your physical health	45%	N=98	32%	N=69	16%	N=35	7%	N=15	100%	N=217
Performing regular activities, including walking, eating and preparing meals	70%	N=155	19%	N=41	10%	N=21	2%	N=4	100%	N=222
Having enough food to eat	91%	N=200	7%	N=16	0%	N=1	1%	N=3	100%	N=220



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The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
	%	N	%	N	%	N	%	N	%	N
Doing heavy or intense housework	46%	N=100	31%	N=67	16%	N=35	8%	N=17	100%	N=219
Having safe and affordable transportation available	72%	N=148	11%	N=22	6%	N=12	12%	N=24	100%	N=206
No longer being able to drive	90%	N=168	4%	N=7	4%	N=7	3%	N=5	100%	N=188
Feeling depressed	66%	N=138	25%	N=52	7%	N=15	2%	N=4	100%	N=209
Experiencing confusion or forgetfulness	66%	N=143	26%	N=57	7%	N=15	1%	N=2	100%	N=217
Maintaining your home	67%	N=147	23%	N=50	7%	N=14	4%	N=9	100%	N=220
Maintaining your yard	57%	N=121	28%	N=60	8%	N=17	7%	N=15	100%	N=213
Finding productive or meaningful activities to do	64%	N=141	22%	N=49	9%	N=19	5%	N=11	100%	N=220
Having friends or family you can rely on	76%	N=167	17%	N=37	6%	N=12	1%	N=3	100%	N=220
Falling or injuring yourself in your home	82%	N=178	13%	N=27	4%	N=8	1%	N=3	100%	N=216
Finding affordable health insurance	66%	N=140	16%	N=35	8%	N=17	10%	N=21	100%	N=213
Getting the health care you need	78%	N=169	12%	N=26	6%	N=14	4%	N=8	100%	N=218
Affording the medications you need	73%	N=156	13%	N=29	8%	N=17	6%	N=13	100%	N=215
Figuring out which medications to take and when	95%	N=85	4%	N=4	1%	N=1	0%	N=0	100%	N=90
Getting the oral health care you need	74%	N=160	11%	N=24	8%	N=17	6%	N=13	100%	N=215
Having tooth or mouth problems	59%	N=130	27%	N=59	7%	N=16	6%	N=14	100%	N=218
Getting the vision care you need	75%	N=69	13%	N=12	8%	N=7	5%	N=4	100%	N=92
Having enough money to meet daily expenses	69%	N=151	19%	N=42	8%	N=17	4%	N=9	100%	N=220
Having enough money to pay your property taxes	69%	N=143	17%	N=35	9%	N=18	6%	N=12	100%	N=208
Staying physically fit	46%	N=103	36%	N=80	13%	N=29	4%	N=10	100%	N=223
Maintaining a healthy diet	61%	N=136	26%	N=58	7%	N=16	5%	N=12	100%	N=222
Having interesting recreational or cultural activities to attend	59%	N=116	22%	N=42	15%	N=29	5%	N=9	100%	N=196
Having interesting social events or activities to attend	57%	N=117	20%	N=41	15%	N=31	7%	N=14	100%	N=203
Feeling bored	62%	N=137	24%	N=53	6%	N=14	8%	N=17	100%	N=221
Feeling like your voice is heard in the community	48%	N=79	16%	N=27	21%	N=35	14%	N=24	100%	N=165
Finding meaningful volunteer work	68%	N=104	13%	N=20	14%	N=21	5%	N=8	100%	N=153
Feeling physically burdened by providing care for another person	86%	N=70	9%	N=7	3%	N=2	2%	N=2	100%	N=82
Feeling emotionally burdened by providing care for another person	80%	N=64	12%	N=10	5%	N=4	2%	N=2	100%	N=80
Feeling financially burdened by providing care for another person	88%	N=71	7%	N=6	2%	N=2	3%	N=3	100%	N=81
Feeling overwhelmed and/or exhausted when caring for another person	83%	N=64	15%	N=12	0%	N=0	1%	N=1	100%	N=77
Dealing with legal issues	71%	N=140	15%	N=29	6%	N=12	8%	N=16	100%	N=197

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The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Total	
	%	N	%	N	%	N	%	N	%	N
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	60%	N=123	19%	N=39	11%	N=23	9%	N=19	100%	N=204
Finding work in retirement	56%	N=79	13%	N=17	14%	N=19	17%	N=24	100%	N=139
Building skills for paid or unpaid work	69%	N=97	14%	N=20	8%	N=12	8%	N=11	100%	N=140
Not knowing what services are available to adults age 60 and older in your community	37%	N=67	30%	N=55	22%	N=41	11%	N=21	100%	N=183
Feeling lonely or isolated	74%	N=158	18%	N=38	4%	N=9	4%	N=8	100%	N=214
Dealing with the loss of a close family member or friend	72%	N=144	16%	N=32	8%	N=16	4%	N=8	100%	N=200
Being a victim of crime	92%	N=178	5%	N=10	2%	N=4	0%	N=1	100%	N=194
Being a victim of fraud or a scam	86%	N=165	9%	N=17	2%	N=5	3%	N=5	100%	N=192
Being physically or emotionally abused	94%	N=187	2%	N=5	2%	N=5	2%	N=3	100%	N=200
Dealing with financial planning issues	64%	N=130	24%	N=48	7%	N=14	6%	N=12	100%	N=204
Being treated unfairly or discriminated against because of your age	80%	N=63	12%	N=10	6%	N=5	1%	N=1	100%	N=79

Table 17: Question 6 (including "don't know")

The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Having housing to suit your needs	84%	N=186	7%	N=15	5%	N=10	2%	N=5	3%	N=6	100%	N=222
Your physical health	45%	N=98	32%	N=69	16%	N=35	7%	N=15	1%	N=2	100%	N=220
Performing regular activities, including walking, eating and preparing meals	70%	N=155	19%	N=41	9%	N=21	2%	N=4	0%	N=1	100%	N=222
Having enough food to eat	90%	N=200	7%	N=16	0%	N=1	1%	N=3	1%	N=1	100%	N=221
Doing heavy or intense housework	45%	N=100	30%	N=67	16%	N=35	8%	N=17	1%	N=2	100%	N=220
Having safe and affordable transportation available	68%	N=148	10%	N=22	5%	N=12	11%	N=24	6%	N=12	100%	N=219
No longer being able to drive	77%	N=168	3%	N=7	3%	N=7	2%	N=5	14%	N=30	100%	N=218
Feeling depressed	65%	N=138	24%	N=52	7%	N=15	2%	N=4	2%	N=3	100%	N=213
Experiencing confusion or forgetfulness	65%	N=143	26%	N=57	7%	N=15	1%	N=2	1%	N=3	100%	N=219
Maintaining your home	66%	N=147	22%	N=50	7%	N=14	4%	N=9	1%	N=1	100%	N=221

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The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Maintaining your yard	55%	N=121	27%	N=60	8%	N=17	7%	N=15	3%	N=8	100%	N=221
Finding productive or meaningful activities to do	63%	N=141	22%	N=49	8%	N=19	5%	N=11	2%	N=4	100%	N=223
Having friends or family you can rely on	76%	N=167	17%	N=37	6%	N=12	1%	N=3	0%	N=1	100%	N=221
Falling or injuring yourself in your home	81%	N=178	12%	N=27	3%	N=8	1%	N=3	2%	N=4	100%	N=220
Finding affordable health insurance	64%	N=140	16%	N=35	8%	N=17	10%	N=21	3%	N=7	100%	N=220
Getting the health care you need	77%	N=169	12%	N=26	6%	N=14	4%	N=8	1%	N=3	100%	N=221
Affording the medications you need	72%	N=156	13%	N=29	8%	N=17	6%	N=13	1%	N=2	100%	N=216
Figuring out which medications to take and when	95%	N=85	4%	N=4	1%	N=1	0%	N=0	0%	N=0	100%	N=90
Getting the oral health care you need	73%	N=160	11%	N=24	8%	N=17	6%	N=13	2%	N=5	100%	N=220
Having tooth or mouth problems	59%	N=130	27%	N=59	7%	N=16	6%	N=14	1%	N=3	100%	N=221
Getting the vision care you need	75%	N=69	13%	N=12	8%	N=7	5%	N=4	0%	N=0	100%	N=92
Having enough money to meet daily expenses	69%	N=151	19%	N=42	8%	N=17	4%	N=9	0%	N=1	100%	N=221
Having enough money to pay your property taxes	65%	N=143	16%	N=35	8%	N=18	5%	N=12	5%	N=11	100%	N=219
Staying physically fit	46%	N=103	36%	N=80	13%	N=29	4%	N=10	0%	N=0	100%	N=223
Maintaining a healthy diet	61%	N=136	26%	N=58	7%	N=16	5%	N=12	0%	N=0	100%	N=222
Having interesting recreational or cultural activities to attend	54%	N=116	20%	N=42	13%	N=29	4%	N=9	8%	N=18	100%	N=214
Having interesting social events or activities to attend	53%	N=117	19%	N=41	14%	N=31	6%	N=14	8%	N=18	100%	N=221
Feeling bored	61%	N=137	24%	N=53	6%	N=14	8%	N=17	1%	N=2	100%	N=223
Feeling like your voice is heard in the community	36%	N=79	12%	N=27	16%	N=35	11%	N=24	24%	N=52	100%	N=217
Finding meaningful volunteer work	49%	N=104	10%	N=20	10%	N=21	4%	N=8	28%	N=59	100%	N=212
Feeling physically burdened by providing care for another person	77%	N=70	8%	N=7	3%	N=2	2%	N=2	11%	N=10	100%	N=92
Feeling emotionally burdened by providing care for another person	70%	N=64	11%	N=10	4%	N=4	2%	N=2	13%	N=12	100%	N=92
Feeling financially burdened by providing care for another person	77%	N=71	6%	N=6	2%	N=2	3%	N=3	12%	N=11	100%	N=92
Feeling overwhelmed and/or exhausted when caring for another person	73%	N=64	14%	N=12	0%	N=0	1%	N=1	12%	N=11	100%	N=88
Dealing with legal issues	66%	N=140	13%	N=29	6%	N=12	8%	N=16	8%	N=17	100%	N=214

The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?	Not a problem		Minor problem		Moderate problem		Major problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	58%	N=123	18%	N=39	11%	N=23	9%	N=19	5%	N=10	100%	N=214
Finding work in retirement	38%	N=79	8%	N=17	9%	N=19	12%	N=24	32%	N=66	100%	N=206
Building skills for paid or unpaid work	47%	N=97	10%	N=20	6%	N=12	5%	N=11	32%	N=66	100%	N=206
Not knowing what services are available to adults age 60 and older in your community	32%	N=67	26%	N=55	19%	N=41	10%	N=21	14%	N=29	100%	N=213
Feeling lonely or isolated	72%	N=158	18%	N=38	4%	N=9	4%	N=8	2%	N=4	100%	N=218
Dealing with the loss of a close family member or friend	66%	N=144	15%	N=32	7%	N=16	4%	N=8	8%	N=18	100%	N=218
Being a victim of crime	83%	N=178	5%	N=10	2%	N=4	0%	N=1	10%	N=22	100%	N=216
Being a victim of fraud or a scam	77%	N=165	8%	N=17	2%	N=5	2%	N=5	11%	N=23	100%	N=214
Being physically or emotionally abused	86%	N=187	2%	N=5	2%	N=5	1%	N=3	8%	N=18	100%	N=218
Dealing with financial planning issues	60%	N=130	22%	N=48	6%	N=14	6%	N=12	6%	N=13	100%	N=217
Being treated unfairly or discriminated against because of your age	72%	N=63	11%	N=10	5%	N=5	1%	N=1	10%	N=9	100%	N=88

Table 18: Question 7

Thinking back over the past 12 months, how many days did you spend in...	No days (zero)		One to two days		Three to five days		Six or more days		Total	
	%	N	%	N	%	N	%	N	%	N
A hospital	73%	N=153	8%	N=16	7%	N=15	12%	N=26	100%	N=210
In a long-term care facility (including nursing home or in-patient rehabilitation)	92%	N=189	0%	N=0	2%	N=3	6%	N=13	100%	N=205

**Table 19: Question 8 (excluding "don't know")**

Thinking back over the past 12 months, how many times have you fallen and injured yourself? Was it...	Percent	Number
Never	71%	N= 158
Once or twice	25%	N=56
3-5 times	3%	N=8
More than 5 times	0%	N=1
Total	100%	N=222

**Table 20: Question 8 (including "don't know")**

Thinking back over the past 12 months, how many times have you fallen and injured yourself? Was it...	Percent	Number
Never	71%	N= 158
Once or twice	25%	N=56
3-5 times	3%	N=8
More than 5 times	0%	N=1
Don't know	0%	N=0
Total	100%	N=222

**Table 21: Question 9 (excluding "don't know")**

How likely or unlikely are you to recommend living in your community to adults age 60 and older?	Percent	Number
Very likely	33%	N=60
Somewhat likely	40%	N=72
Somewhat unlikely	15%	N=27
Very unlikely	12%	N=22
Total	100%	N= 180

**Table 22: Question 9 (including "don't know")**

How likely or unlikely are you to recommend living in your community to adults age 60 and older?	Percent	Number
Very likely	31%	N=60
Somewhat likely	37%	N=72
Somewhat unlikely	14%	N=27
Very unlikely	11%	N=22
Don't know	7%	N=13
Total	100%	N=194

**Table 23: Question 10 (excluding "don't know")**

How likely or unlikely are you to remain in your community throughout your retirement?	Percent	Number
Very likely	55%	N=98
Somewhat likely	22%	N=40
Somewhat unlikely	11%	N=19
Very unlikely	12%	N=22
Total	100%	N=178

**Table 24: Question 10 (including "don't know")**

How likely or unlikely are you to remain in your community throughout your retirement?	Percent	Number
Very likely	50%	N=98
Somewhat likely	20%	N=40
Somewhat unlikely	10%	N=19
Very unlikely	11%	N=22
Don't know	9%	N=17
Total	100%	N=195

**Table 25: Question 11**

In the last 12 month, about how many times, if ever, have you participated in or done each of the following?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used a senior center in your community	4%	N=8	3%	N=6	19%	N=42	75%	N=164	100%	N=220
Used a recreation center in your community	13%	N=28	9%	N=20	25%	N=55	53%	N=117	100%	N=219
Used a public library in your community	12%	N=26	12%	N=26	34%	N=71	42%	N=89	100%	N=212
Used bus, rail, subway or other public transportation instead of driving	1%	N=2	1%	N=2	4%	N=8	94%	N=204	100%	N=217
Visited a neighborhood park	12%	N=25	15%	N=33	48%	N=105	25%	N=54	100%	N=217
Attended a local public meeting	2%	N=4	2%	N=4	27%	N=59	69%	N=150	100%	N=217
Watched (online or on television) a local public meeting	1%	N=2	1%	N=2	19%	N=41	79%	N=171	100%	N=216

**Table 26: Question 12 (excluding "don't know")**

During a typical week, how many hours do you spend providing care for one or more individuals with whom you have a significant relationship (such as spouse, other relative, partner, friend, neighbor or child), whether or not they live with you?	Never (no hours)		1 to 3 hours		4 to 5 hours		6 to 10 hours		11 to 20 hours		20 or more hours		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
One or more individuals age 60 or older	61%	N=128	16%	N=33	5%	N=11	4%	N=8	1%	N=3	13%	N=28	100%	N=211
One or more individuals age 18 to 59	77%	N=148	11%	N=20	3%	N=6	4%	N=7	1%	N=2	5%	N=9	100%	N=192
One or more individuals under age 18	65%	N=132	9%	N=19	8%	N=16	3%	N=6	2%	N=4	12%	N=25	100%	N=202

**Table 27: Question 12 (including "don't know")**

During a typical week, how many hours do you spend providing care for one or more individuals with whom you have a significant relationship (such as spouse, other relative, partner, friend, neighbor or child), whether or not they live with you?	Never (no hours)		1 to 3 hours		4 to 5 hours		6 to 10 hours		11 to 20 hours		20 or more hours		Don't know		Total	
	One or more individuals age 60 or older	60%	N=128	15%	N=33	5%	N=11	4%	N=8	1%	N=3	13%	N=28	2%	N=4	100%
One or more individuals age 18 to 59	75%	N=148	10%	N=20	3%	N=6	4%	N=7	1%	N=2	5%	N=9	2%	N=5	100%	N=197
One or more individuals under age 18	63%	N=132	9%	N=19	8%	N=16	3%	N=6	2%	N=4	12%	N=25	3%	N=6	100%	N=208

**Table 28: Question 13 (excluding "don't know")**

During a typical week, how many hours, if any, do you spend doing the following?	Never (no hours)		1 to 3 hours		4 to 5 hours		6 to 10 hours		11 or more hours		Total	
	Participating in a club (including book, dance, game and other social)	70%	N=153	22%	N=48	3%	N=6	3%	N=7	3%	N=7	100%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	89%	N=196	7%	N=15	1%	N=2	1%	N=3	2%	N=3	100%	N=220
Communicating/visiting with friends and/or family	7%	N=15	28%	N=58	29%	N=60	11%	N=23	24%	N=51	100%	N=208
Participating in religious or spiritual activities with others	46%	N=99	31%	N=68	13%	N=29	3%	N=7	6%	N=12	100%	N=215
Participating in a recreation program or group activity	62%	N=132	20%	N=42	9%	N=18	3%	N=6	6%	N=13	100%	N=211
Providing help to friends or relatives	21%	N=45	42%	N=87	16%	N=33	9%	N=19	12%	N=26	100%	N=209
Volunteering your time to some group/activity in your community	67%	N=147	22%	N=47	6%	N=13	1%	N=3	4%	N=9	100%	N=219



**Table 29: Question 13 (including "don't know")**

During a typical week, how many hours, if any, do you spend doing the following?	Never (no hours)		1 to 3 hours		4 to 5 hours		6 to 10 hours		11 or more hours		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Participating in a club (including book, dance, game and other social)	69%	N=153	21%	N=48	3%	N=6	3%	N=7	3%	N=7	1%	N=2	100%	N=222
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	89%	N=196	7%	N=15	1%	N=2	1%	N=3	2%	N=3	1%	N=1	100%	N=221
Communicating/visiting with friends and/or family	7%	N=15	27%	N=58	28%	N=60	11%	N=23	24%	N=51	2%	N=5	100%	N=213
Participating in religious or spiritual activities with others	46%	N=99	31%	N=68	13%	N=29	3%	N=7	6%	N=12	2%	N=4	100%	N=218
Participating in a recreation program or group activity	61%	N=132	19%	N=42	9%	N=18	3%	N=6	6%	N=13	2%	N=3	100%	N=215
Providing help to friends or relatives	21%	N=45	41%	N=87	16%	N=33	9%	N=19	12%	N=26	2%	N=4	100%	N=213
Volunteering your time to some group/activity in your community	66%	N=147	21%	N=47	6%	N=13	1%	N=3	4%	N=9	1%	N=3	100%	N=222

**Table 30: Question 14**

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Eat at least 5 portions of fruits and vegetables a day	9%	N=8	20%	N=18	39%	N=36	25%	N=24	7%	N=7	100%	N=93
Participate in moderate or vigorous physical activity	9%	N=8	20%	N=19	34%	N=31	22%	N=21	15%	N=14	100%	N=93
Receive assistance from someone almost every day	50%	N=112	48%	N=108	1%	N=2	1%	N=1	0%	N=1	100%	N=225
Vote in local elections	5%	N=5	0%	N=0	3%	N=3	25%	N=23	68%	N=63	100%	N=93

Table 31: Question 15

How frequently, if ever, do you do each of the following things on the Internet (using a computer, tablet, cell phone, etc.)?	Daily		Weekly		Monthly		Less than once per month		Never/Not applicable		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Use email, texting or video to communicate	83%	N=76	9%	N=8	2%	N=1	1%	N=1	6%	N=5	100%	N=92
Use social media (Facebook, Twitter, LinkedIn)	36%	N=33	12%	N=11	4%	N=4	0%	N=0	48%	N=44	100%	N=92
Get the news or weather	71%	N=65	13%	N=12	2%	N=1	3%	N=3	10%	N=9	100%	N=92
Shop, search for products and services	21%	N=19	43%	N=40	12%	N=11	15%	N=14	8%	N=7	100%	N=92
Research or study a topic of interest	31%	N=28	31%	N=29	15%	N=13	13%	N=12	10%	N=9	100%	N=92
Share opinions, post to a blog, review a product or service	8%	N=7	8%	N=7	5%	N=5	25%	N=23	53%	N=48	100%	N=90
Attend an online class or training	2%	N=2	4%	N=3	4%	N=4	16%	N=15	74%	N=68	100%	N=92
Work from home	11%	N=10	6%	N=6	2%	N=2	0%	N=0	80%	N=73	100%	N=92
Banking online (paying bills, investing, etc.)	14%	N=13	37%	N=34	26%	N=24	2%	N=2	20%	N=18	100%	N=91
Find info on community resources and events	5%	N=4	20%	N=18	20%	N=18	32%	N=29	24%	N=22	100%	N=92
If you have a question, use Internet to find the answer	42%	N=38	27%	N=25	12%	N=11	6%	N=5	13%	N=12	100%	N=91
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	5%	N=4	11%	N=10	9%	N=8	21%	N=19	54%	N=49	100%	N=91
Look up health and medical information	9%	N=8	19%	N=18	19%	N=17	32%	N=29	21%	N=19	100%	N=91
Communicate with government (seek services, get a license, discuss a problem)	3%	N=2	2%	N=2	9%	N=8	50%	N=45	36%	N=32	100%	N=89
Sell goods and services online, advertise	1%	N=1	1%	N=1	2%	N=2	19%	N=17	77%	N=71	100%	N=92
Find directions or look up a map	9%	N=8	31%	N=28	30%	N=27	17%	N=15	14%	N=13	100%	N=92

**Table 32: Question 16 (excluding "don't know" and "not applicable")**

How frequently, if ever, do you do each of the following things on the Internet (using a computer, tablet, cell phone, etc.)?	Very comfortable		Somewhat comfortable		Not at all comfortable		Total	
	Percent	N	Percent	N	Percent	N	Percent	N
Using a computer laptop/desktop	66%	N=55	29%	N=24	5%	N=4	100%	N=84
Using smartphone or tablet computer	58%	N=46	33%	N=26	9%	N=7	100%	N=79
Accessing the Internet	76%	N=64	20%	N=17	3%	N=3	100%	N=83
Using email	78%	N=65	17%	N=14	5%	N=4	100%	N=83
Locating information online (bus schedules, weather, news, etc.)	72%	N=56	18%	N=14	10%	N=8	100%	N=78
Using social networking sites (Facebook, Twitter, etc.)	56%	N=34	18%	N=11	26%	N=15	100%	N=60

**Table 33: Question 16 (including "don't know" and "not applicable")**

How frequently, if ever, do you do each of the following things on the Internet (using a computer, tablet, cell phone, etc.)?	Very comfortable		Somewhat comfortable		Not at all comfortable		Don't know		Not applicable		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Using a computer laptop/desktop	59%	N=55	26%	N=24	5%	N=4	1%	N=1	9%	N=8	100%	N=93
Using smartphone or tablet computer	49%	N=46	28%	N=26	8%	N=7	2%	N=2	13%	N=12	100%	N=93
Accessing the Internet	68%	N=64	18%	N=17	3%	N=3	2%	N=2	9%	N=8	100%	N=93
Using email	70%	N=65	15%	N=14	4%	N=4	2%	N=2	9%	N=8	100%	N=93
Locating information online (bus schedules, weather, news, etc.)	60%	N=56	15%	N=14	8%	N=8	4%	N=4	12%	N=11	100%	N=93
Using social networking sites (Facebook, Twitter, etc.)	36%	N=34	12%	N=11	17%	N=15	1%	N=1	34%	N=32	100%	N=93

**Table 34: Question D1**

How many years have you lived in your community?	Percent	Number
Less than 1 year	2%	N=5
1-5 years	27%	N=60
6-10 years	24%	N=53
11-20 years	28%	N=64
More than 20 years	19%	N=43
Total	100%	N=225

**Table 35: Question D2**

Which best describes the building you live in?	Percent	Number
Single family home	82%	N= 185
Townhouse, condominium, duplex or apartment	4%	N=9
Mobile home	12%	N=27
Assisted living residence	0%	N=1
Nursing home	0%	N=0
Other	2%	N=4
Total	100%	N=225

**Table 36: Question D3**

Do you currently rent or own your home?	Percent	Number
Rent	10%	N=22
Own (with a mortgage payment)	57%	N= 125
Own (free and clear; no mortgage)	34%	N=74
Total	100%	N=221

**Table 37: Question D4**

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	12%	N=25
\$300 to \$599 per month	24%	N=52
\$600 to \$999 per month	16%	N=35
\$1,000 to \$1,499 per month	19%	N=41
\$1,500 to \$2,499 per month	23%	N=51
\$2,500 or more per month	6%	N=14
Total	100%	N=218

**Table 38: Question D5**

How many people, including yourself, live in your household?	Percent	Number
1 person (live alone)	23%	N=52
2 people	55%	N=122
3 people	11%	N=25
4 or more people	11%	N=24
Total	100%	N=223
Average number of household members	2.2	N=223

**Table 39: Question D6**

How many of these people, including yourself, are...	1 person		2 people		3 people		4 or more people		Total		Average number of household members
60 or older	100%	N=103	100%	N=107	100%	N=1	100%	N=3	100%	N=214	1.6
17 or younger	100%	N=4	100%	N=7	100%	N=1	100%	N=1	100%	N=12	1.2
18-59 years old	100%	N=14	100%	N=8	100%	N=3	100%	N=1	100%	N=25	1.2

**Table 40: Question D7**

What is your employment status?	Percent	Number
Fully retired	63%	N=139
Working full time for pay	23%	N=52
Working part time for pay	11%	N=24
Unemployed, looking for paid work	3%	N=6
Total	100%	N=221

**Table 41: Question D8**

[If not yet fully retired] At what age do you expect to retire completely and not work for pay at all?	Percent	Number
60 to 64	13%	N=9
65 to 69	44%	N=31
70 to 74	16%	N=11
75 or older	27%	N=19
Total	100%	N=70
Average age of expected retirement	68.7	N=65

**Table 42: Question D9**

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$15,000	14%	N=28
\$15,000 to \$24,999	14%	N=30
\$25,000 to \$49,999	25%	N=51
\$50,000 to \$74,999	18%	N=37
\$75,000 to \$99,999	15%	N=31
\$100,000 or more	15%	N=31
Total	100%	N=209

**Table 43: Question D10**

Are you Spanish, Hispanic or Latino?	Percent	Number
Yes	11%	N=25
No	89%	N=193
Total	100%	N=218

**Table 44: Question D11**

What is your race?	Percent	Number
American Indian or Alaskan Native	2%	N=5
Asian, Asian Indian or Pacific Islander	0%	N=1
Black or African American	2%	N=4
White	94%	N=207
Other	5%	N=11

*Total may exceed 100% as respondents could select more than one option.*

**Table 45: Question D12**

In which category is your age?	Percent	Number
60-64 years	40%	N=88
65-69 years	19%	N=41
70-74 years	19%	N=41
75-79 years	10%	N=22
80-84 years	6%	N=14
85-89 years	4%	N=9
90-94 years	1%	N=2
95 years or older	0%	N=1
Total	100%	N=218

**Table 46: Question D13**

What is your sex?	Percent	Number
Female	52%	N=116
Male	48%	N=106
Other/non-conforming	0%	N=0
Total	100%	N=222

**Table 47: Question D14**

What is your sexual orientation?	Percent	Number
Heterosexual	99%	N=196
Lesbian	0%	N=0
Gay	1%	N=2
Bisexual	0%	N=1
Total	100%	N=199

**Table 48: Question D15**

Are you a grandparent raising a grandchild?	Percent	Number
Yes	2%	N=2
No	98%	N=84
Total	100%	N=85

## Appendix B: Survey Methodology

### Data Collection Methods

The Community Assessment Survey for Older Adults (CASOA)™, conducted by National Research Center, Inc., was developed to provide an accurate, affordable and easy way to assess and interpret the experience of older adults in the community. The CASOA™ survey instrument and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. The CASOA™ was customized for Weld County Area Agency On Aging (Weld County) to reflect the correct local age definition of older adults and so that the mailing materials used official Weld County graphics, contact information and signatures. Weld County, in association with the Colorado Association of Area Agencies on Aging (C4A) and with funding from NextFifty Initiative, sponsored this research. Please contact Eva M. Jewell of Weld County Area Agency On Aging at 970-346-6950 if you have any questions about the survey.

### Survey Development

The CASOA™ questionnaire contains many questions related to the life of older residents in the community. The instrument includes questions related to overall quality of life, characteristics of the community, perceptions of safety in the community and of 40 different needs common to older adults.

The questionnaire grew from a synthesis of a number of data collection processes including a national search of needs assessments conducted by communities across the United States, a review of the literature on aging and the conduct of numerous surveys and large scale needs assessments by NRC. A blue-ribbon panel of national experts contributed to the concept and content of CASOA™.

The items in the questionnaire were pilot tested on senior residents using a “think-aloud” method in which older adults were asked to complete the survey and describe their thought processes related to specific questions and question sets. The results of the pilot test were used to alter the questionnaire for better understanding by senior participants. The final questionnaire was tested in a set of diverse U.S. communities and modifications again were made as necessary. A copy of the survey materials can be found in *Appendix E: Survey Materials*.

### Selecting Survey Recipients

One of the first steps taken to ensure survey results are representative of the target population is to use a source from which you select survey recipients that provides adequate to good “coverage” of the target population. This source is referred to as the “sampling frame” in survey research lingo.

The target population for this survey was residents in households age 60 years or older within Weld County’s service area. Since it is cost prohibitive to survey every person age 60 years or older in Carbon Valley, a random selection of records from the sampling frame was made. An example that may be familiar from a math or statistics class is the jar or bowl of marbles of various colors. If the jar has two-thirds red marbles and one-third blue marbles, a random selection of marbles from that jars should result in a similar proportion (although perhaps not identical) of red and blue marbles as in the original jar.

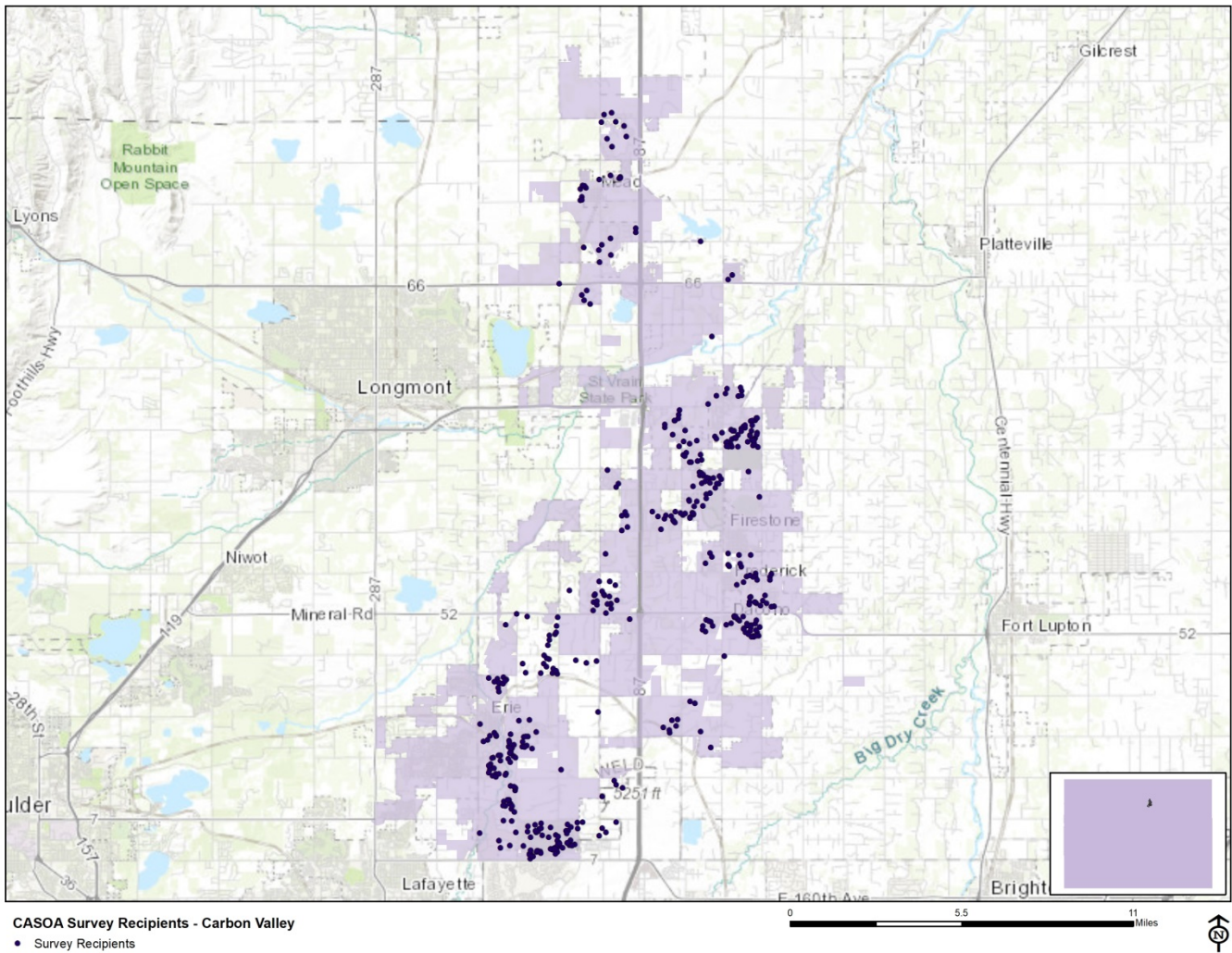
The sampling frame used for this survey was a list of households with a high likelihood of having a resident age 60 years or older within Weld County’s service area from Go-Dog Direct. These lists do not provide complete coverage of all members of the target population, but do provide a fairly complete coverage. The lists provided by Go-Dog Direct cannot be mapped directly to political boundaries such as municipalities or counties, but to United States Postal Service (USPS) boundaries such as zip codes or carrier routes. To ensure all eligible households are included, they randomly selected households from their entire list for the target population for all the zip codes that contain even a part of the study



boundaries. They provided a greater number of households than needed so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside the study boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries. All addresses determined to be outside the study boundaries were eliminated from the list. A stratified, systematic sampling method was used with the remaining addresses to create a mailing list of older adult households with a surveys being sent to each county within the agency’s service area (see Figure 22 and Table 49). Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected.

Although the purchased list of known senior households contained names of the residents 60 years and older, no name was printed on the survey envelope; instead, the survey was addressed to “Resident.” In order to select a random individual 60 years of age and older within the household, the cover letter requested that the questionnaire be given to the person 60 years of age and older who most recently celebrated their birthday (regardless of year of birth) to complete. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

**Figure 22: Location of Survey Recipients**



## Survey Administration and Response

Each sampled household received three mailings, about one week apart, beginning May 25, 2018. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the AAA director inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The cover letter included URL, which allowed respondents to complete the survey online if they preferred. The survey was available in English and Spanish (online only). Completed surveys were collected over the following six weeks.

About 2% of the 1,900 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining households that received the survey, 346 completed the survey, providing an overall response rate of 19%. Of the 346 completed surveys, 13 were completed online and zero were completed in Spanish. Additionally, responses were tracked by geographic area and are displayed in the table below. For Carbon Valley, 3% of the 520 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining households that received the survey, 94 completed the survey, providing an overall response rate of 19%. Of the 94 completed surveys, three were completed online and zero were completed in Spanish.

The response rates were calculated using AAPOR's response rate #2<sup>2</sup> for mailed surveys of unnamed persons.

**Table 49: Survey Response Rates**

	Evans and Greeley	Carbon Valley (Dacono, Erie, Firestone, Frederick and Mead)	Johnstown, Milliken and Windsor	Other Weld County	AAA Overall
Total sample used	660	520	420	300	1,900
I=Complete Interviews	106	92	80	64	342
P=Partial Interviews	0	2	0	2	4
R=Refusal and break off	0	0	0	0	0
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	544	413	333	228	1,518
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	16%	19%	19%	22%	19%

<sup>2</sup> See AAPOR's Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(I\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(I).aspx) for more information

## Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>3</sup>

The margin of error for the Weld County survey report is no greater than plus or minus 5% around any given percent and three points around any given average rating reported for all respondents (346 completed surveys). The a margin of error for this survey report for Carbon Valley is no greater than plus or minus 10% around any given percent and six points around any given average rating for all respondents (94 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

## Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used Qualtrics, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

## Survey Data Weighting

The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the study area. This is done by: 1) reviewing the sample demographics and comparing them to the population norms from the most recent Census or other sources and 2) comparing the responses to different questions for demographic subgroups. The demographic characteristics that are least similar to the Census and yield the most different results are the best candidates for data weighting. Several different weighting “schemes” are tested to ensure the best fit for the data. The characteristics used for

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<sup>3</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

weighting were tenure, race, sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

**Table 50: Weighting Scheme**

	Population norm*	Unweighted	Weighted
<b>Housing**</b>			
Own	89%	93%	90%
Rent	11%	7%	10%
Attached	6%	7%	8%
Detached	94%	93%	92%
<b>Race and ethnicity**</b>			
White	95%	87%	95%
Not white	5%	13%	5%
Hispanic	8%	8%	7%
Not Hispanic	92%	92%	93%
<b>Sex and Age</b>			
Female	49%	54%	51%
Male	51%	46%	49%
60 to 64 years	41%	30%	40%
65 to 74 years	43%	51%	44%
75 or over	16%	20%	16%
Female 60 to 64	18%	14%	16%
Female 65 to 74	22%	29%	23%
Female 75+	9%	11%	10%
Male 60 to 64 years	22%	15%	24%
Male 65 to 74 years	22%	22%	21%
Male 75+	7%	9%	6%

\* Source: U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates

\*\* Source: U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates, householder age 65 and over

## Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Set of Survey Frequencies*. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

A variety of analyses were presented in the body of the report. The following sections summarize how these analyses were conducted or scores calculated.



### Estimates of the Contribution of Older Adults to the Economy

The calculations of the economic contributions of older adults in Weld County’s service area were rough estimates using data from the U.S. Department of Labor Bureau of Labor Statistics (Metropolitan and Nonmetropolitan Area Occupational Employment and Wage Estimates).

**Table 51: Contribution of Older Adults to the Economy**

	Percent of older adults	Number of older adults <sup>1</sup>	Average number of hours*	Average hourly rate**	Annual total
Providing care to older adult(s)	34%	1,795	9.3	\$12.64	\$10,312,210
Providing care to adult(s)	13%	692	5.9	\$12.64	\$2,450,870
Providing care to child(ren)	23%	1,235	11.6	\$11.81	\$7,982,730
Providing help to family and friends	82%	4,319	3.8	\$15.23	\$12,828,533
Volunteering	32%	1,678	3.0	\$16.18	\$4,126,157
<i>Subtotal unpaid</i>					<i>\$37,700,500</i>
Working part time	12%	626	15.0	\$22.59	\$10,798,225
Working full time	22%	1,164	32.0	\$22.59	\$42,826,582
<i>Subtotal paid</i>					<i>\$53,624,807</i>
<b>Total contribution</b>					<b>\$91,325,306</b>

<sup>1</sup> Based on Colorado State Demography Office, Single Year of Age Data 1990-2050.

\* Respondents were asked to select a range of hours. The average number of hours was calculated from the mid-point of the response scale. For example, a response of "1 to 3 hours" equated to 2 hours and a response of "never" was assumed to be zero hours. In cases where the respondent chose a response that indicated "11 or more hours" or "20 or more hours", the number of hours was calculated as 125% of 11 and 125% of 20 (i.e., 13.75 and 25 respectively). Working full time was assumed to be 32 hours per week and working part time was assumed to be 15 hours per week.

\*\*The economic value of an hour worked was assumed to be the same as the average hourly wage as calculated by the Bureau of Labor statistics for similar types of work in the Greeley, CO MSA. Providing care for older adults and adults was assumed to be the equivalent of "Personal and Home Care Aides." Providing care for children was assumed to be the equivalent of "Child Care Workers." Providing help to family and friends was assumed to be the equivalent of "Personal Care and Service Occupations." Volunteering was assumed to be the equivalent of "Office Clerks, General." Working full time and part time was assumed to be the equivalent of "All Occupations."

The proportion of older adults who work was estimated by examining the responses to question D7 from the survey (“What is your employment status?”). Those working full-time were assumed to work 32 hours per week and those working part-time were assumed to work 15 hours per week. The proportion of survey respondents was multiplied by the number of adults 60 and over in the community to ascertain the number of employed older adults. To determine the average paid wage, information from the Bureau of Labor Statistics for the Greeley, CO MSA was examined. Working full-time and part-time was assumed to be the equivalent of “All Occupations” (occupation code 00-0000).

The proportion of older adults doing volunteer work and providing help to friends and neighbors was determined by looking at the responses to question 12 (“During a typical week, how many hours, if any, do you spend doing the following?”), items f (“providing help to family and friends”) and g (“volunteering your time to some group/activity”). Those responding “1 to 3 hours” were assumed to spend two hours, “4 to 5 hours” were assumed to spend 4.5 hours, those responding “6 to 10 hours” were assumed to spend eight hours, and those responding “11 or more hours” were assumed to spend 13.75 hours (125% of 11). To determine the average hourly wage, “providing help to family and friends” was assumed to be the equivalent of “Personal Care and Service Workers, All Other” (occupation code 39-9099) and volunteering was assumed to be the equivalent of “Office Clerks, General” (occupation code 43-9061).

The proportion of older adults providing care to family and friends was determined by examining the responses to question 12. Those responding “1 to 3 hours” were assumed to spend two hours, “4 to 5 hours” were assumed to spend 4.5 hours, those responding “6 to 10 hours” were assumed to spend eight

hours, and those responding “11 to 19 hours” were assumed to spend 15 hours and those responding “20 or more hours” were assumed to spend 25 hours (125% of 20). To determine the average hourly wage, “providing care for older adults and adults” (items a and b) were assumed to be the equivalent of “Personal and Home Care Aides” (occupation code 39-9021) and “providing care for children” (item c) was assumed to be the equivalent of “Child Care Workers” (occupation code 39-9011).

### Community Summary Scores

The community score presented in the body of the report represents the average of the questions included in the index. Although the evaluative or frequency questions were made on 4- or 5- point scales with 1 representing the best rating, the scales had different labels (e.g., “excellent,” “not a problem,” “very likely”). To calculate these average scores, the questions used in the index were converted to a common scale where 0 is the worst possible rating and 100 is the best possible rating. If everyone reported “excellent,” then the result would be 100 on the 0-100 scale. If the average rating for quality of life was right in the middle of the scale (half way between “good” and “fair”), then the result would be 50. The new scale can be thought of like the thermometer used to represent total giving to United Way. The higher the thermometer reading, the closer to the goal of 100 – in this case, the most positive response possible. The table below shows the individual questions comprising each summary score.

Index	Individual Variables Used in Index
Quality of Community	How do you rate your community as a place to live?
	How do you rate your community as a place to retire?
	How would you rate the overall services provided to older adults in your community?
	Recommend living in your community to older adults
	Remain in your community throughout your retirement
Community and Belonging	Sense of community
	Openness and acceptance of the community towards older residents of diverse backgrounds
	Overall feeling of safety in your community
	Valuing older residents in your community
	Neighborliness of your community
Community Information	Availability of information about resources for older adults
	Availability of financial and legal planning services
	In general, how informed or uninformed do you feel about services and activities available to older adults in your community?
Opportunities for Productive Activities	Opportunities to volunteer
	Employment opportunities
	Opportunities to enroll in skill-building or personal enrichment classes
	Recreation opportunities (including games, arts and library services, etc.)
	Opportunities to attend social events or activities
	Opportunities to attend religious or spiritual activities
Health and Wellness Opportunities	Opportunities to attend or participate in meetings about local government or community matters
	Fitness opportunities (including exercise classes and paths or trails, etc.)
	Availability of long-term care options
	Availability of daytime care options for older adults
	Availability of affordable quality physical health care
	Availability of affordable quality mental health care
Health and Wellness Opportunities	Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)

Index	Individual Variables Used in Index
Community Design and Land Use	Availability of affordable quality housing
	Variety of housing options
	Availability of affordable quality food
	Ease of travel by public transportation in your community
	Ease of car travel in your community
	Ease of walking in your community
	Ease of getting to the places you usually have to visit
	Cost of living in your community

### Needs Summary Scores

The needs summary scores (indices) are based on the response patterns of older adults in the community. The table below contains each question included in the index and the required response to that question. So, for example, if a respondent indicated that her overall physical health (q5a) was “fair,” she would be counted as having a physical health issue along with other respondents who may have noted that they had a moderate or major problem with falling or maintaining a healthy diet, etc. Respondents with many physical health problems are counted only once in this category so that the total percent shown in the report graph represents the percent of older adults with at least one physical problem.

Index	Individual Variables Used in Index	Required Rating
Safety	Must have at least one of the following:	
	- Being a victim of crime	Moderate or major problem
	- Being a victim of fraud or a scam	Moderate or major problem
	- Being physically or emotionally abused	Moderate or major problem
	- Being treated unfairly or discriminated against because of your age	Moderate or major problem
Civic engagement	Must	
	- Vote in local elections	Never or rarely
	Or	
	- Participating in a civic group (including Elks, Kiwanis, Masons, etc.) and Volunteering your time to some group/activity in your community	Never (no hours)
	Or	
	- Attended local public meeting and Watched (online or on television) a local public meeting	Not at all
Social engagement	Must have:	
	- Having interesting social events or activities to attend	Moderate or major problem
	Or all of the following:	
	- Used a senior center in your community	Not at all
	- Participating in a club (including book, dance, game and other social)	Never (no hours)
	- Participating in religious or spiritual activities with others	Never (no hours)
Recreation	Must have q6(b)c:	
	- Having interesting recreational or cultural activities to attend	Moderate or major problem
	Or all of the following:	
	- Used a recreation center in your community	Not at all
	- Used a public library in your community	Not at all
	- Visited a neighborhood park	Not at all

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Index	Individual Variables Used in Index	Required Rating
	- Participating in a recreation program or group activity	Never (no hours)
Caregiver burden	Must have:	
	- Feeling physically burdened by providing care for another person	Moderate or major problem
	- Feeling emotionally burdened by providing care for another person	Moderate or major problem
	- Feeling financially burdened by providing care for another person	Moderate or major problem
Financial and legal	Must have at least one of the following:	
	- [Ratio] How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) / How many people, including yourself, live in your household?	Income was at or below the income limits set by HUD for Section 8 programs
	- Having enough money to meet daily expenses	Moderate or major problem
	- Having enough money to pay your property taxes	Moderate or major problem
	- Dealing with legal issues	Moderate or major problem
	- Finding work in retirement	Moderate or major problem
	- Building skills for paid or unpaid work	Moderate or major problem
	- Dealing with financial planning issues	Moderate or major problem
Meaningful activities	Must have at least one of the following:	
	- Finding productive or meaningful activities to do	Moderate or major problem
	- Feeling like your voice is heard in the community	Moderate or major problem
	- Finding meaningful volunteer work	Moderate or major problem
	- Not knowing what services are available to older adults in your community	Moderate or major problem
Physical health	Must have at least one of the following:	
	- How do you rate your overall physical health?	Fair or poor
	- Your physical health	Moderate or major problem
	- Doing heavy or intense housework	Moderate or major problem
	- Maintaining your home	Moderate or major problem
	- Maintaining your yard	Moderate or major problem
	- Staying physically fit	Moderate or major problem
	- Maintaining a healthy diet	Moderate or major problem
	- Eat at least 5 portions of fruits and vegetables a day	Never or rarely
- Participate in moderate or vigorous physical activity	Never or rarely	
Mental health	Must have at least one of the following:	
	- How do you rate your overall mental health/emotional wellbeing?	Fair or poor
	- Feeling depressed	Moderate or major problem
	- Experiencing confusion or forgetfulness	Moderate or major problem
	- Having friends or family you can rely on	Moderate or major problem
	- Figuring out which medications to take and when	Moderate or major problem
	- Feeling bored	Moderate or major problem
	- Feeling lonely or isolated	Moderate or major problem
- Dealing with the loss of a close family member or friend	Moderate or major problem	
Health care	Must have at least one of the following:	
	- Finding affordable health insurance	Moderate or major problem
	- Getting the health care you need	Moderate or major problem



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Index	Individual Variables Used in Index	Required Rating
	- Affording the medications you need	Moderate or major problem
	- Getting the oral health care you need	Moderate or major problem
	- Getting the vision care you need	Moderate or major problem
	- Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	Moderate or major problem
Institutionalization risk	Must have at least one of the following:	
	- Performing regular activities, including walking, eating and preparing meals	Moderate or major problem
	- No longer being able to drive	Moderate or major problem
	- Falling or injuring yourself in your home	Moderate or major problem
	- A hospital	Spent 3 or more days in past 12 months
	- In a long-term care facility (including nursing home or in-patient rehabilitation)	Spent 3 or more days in past 12 months
	- Thinking back over the past 12 months, how many times have you fallen and injured yourself? Was it...	Fell 3 or more times in past 12 months
	- Receive assistance from someone almost every day	Sometimes, usually or always
Basic necessities	Must have at least one of the following:	
	- How do you rate your overall quality of life?	Fair or poor
	- Having housing to suit your needs	Moderate or major problem
	- Having enough food to eat	Moderate or major problem
	- Having safe and affordable transportation available	Moderate or major problem

## Appendix C: Benchmark Comparisons

NRC has developed a database that collates responses to CASOA and related surveys administered in other communities, which allows the results from Carbon Valley to be compared against a set of national benchmarks. This benchmarking database includes responses from more than 35,000 older adults (age 55 and over) in 175+ communities across the nation. The demographics of NRC’s database match the demographics in the nation, based on the U.S. Census 2010 estimates.

### Interpreting the Results

Ratings are compared when similar questions are included in NRC’s database and there are at least five communities in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is Carbon Valley’s proportion of the population responding in a particular way (e.g., percent “likely” to recommend living in the community). The second column is the rank assigned to this rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The fourth column shows the comparison of Carbon Valley’s rating (column one) to the benchmark.

Where comparisons for ratings were available, Carbon Valley’s results were generally noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much higher” or “much lower”). These labels come from a statistical comparison of the Carbon Valley’s rating to the benchmark where a rating is considered “similar” if it is within than the margin of error; “higher” or “lower” if the difference between your community’s rating and the benchmark is greater the margin of error; and “much higher” or “much lower” if the difference between your community’s rating and the benchmark is more than twice the margin of error.

**Table 52: Community as a Place for Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Community as an excellent or good place to live	90%	176	393	Similar
Community as an excellent or good place to retire	78%	99	391	Similar
Excellent or good overall services provided to older adults	46%	44	69	Similar

**Table 53: Recommendation of Community to Others Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Likely to recommend living to older adults	78%	230	315	Similar

**Table 54: Remaining in Community Throughout Retirement Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Likely to remain throughout retirement	85%	31	69	Similar

**Table 55: Older Adult Community and Belonging Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good sense of community	57%	272	392	Similar
Excellent or good openness and acceptance of the community towards older residents of diverse backgrounds	65%	154	376	Similar
Excellent or good overall feeling of safety	87%	78	202	Similar
Excellent or good valuing of older residents	68%	8	68	Higher
Excellent or good neighborliness	59%	107	199	Similar

**Table 56: Safety Problems Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with being a victim of crime	7%	56	69	Similar
Problems with being a victim of fraud or a scam	16%	49	68	Similar
Problems with being physically or emotionally abused	5%	46	68	Similar
Problems with being treated unfairly or discriminated against because of age	20%	50	61	Similar

**Table 57: Awareness of Older Adult Services and Activities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Informed about services and activities available to older adults	51%	55	69	Similar

**Table 58: Availability of Information About Older Adult Resource Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good availability of information about resources for older adults	31%	53	69	Similar
Excellent or good availability of financial and legal planning services	30%	51	68	Similar

**Table 59: Meaningful Activities Needs Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with finding productive or meaningful activities to do	35%	26	68	Similar
Problems with feeling like your voice is heard in the community	46%	63	69	Lower
Problems with finding meaningful volunteer work	28%	50	69	Similar
Problems with not knowing what services are available to older adults in your community	68%	9	69	Similar

**Table 60: Civic Engagement Opportunities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good opportunities to volunteer	73%	200	307	Similar
Excellent or good opportunities to attend or participate in meetings about local government or community matters	69%	22	69	Similar

**Table 61: Participation in Civic Activities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a local public meeting at least once in past 12 months	30%	169	391	Similar
Watched (online or on television) a least once in past 12 months	14%	294	322	Much lower
Participating in a civic group (including Elks, Kiwanis, Masons, etc.) for one hour or more per week	9%	46	69	Similar
Volunteering your time to some group/activity for one hour or more per week	32%	53	69	Similar
Voted in the last local election	92%	36	390	Similar

**Table 62: Social Engagement Opportunities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good opportunities to attend social events or activities	65%	147	303	Similar
Excellent or good opportunities to attend religious or spiritual activities	78%	200	267	Similar

**Table 63: Participation in Social Activities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used a senior center at least once in past 12 months	26%	13	69	Similar
Participating in a club (including book, dance, game and other social) for one hour or more per week	32%	24	69	Similar
Communicating/ visiting with friends and/or family for one hour or more per week	93%	47	199	Much higher
Participating in religious or spiritual activities with others for one hour or more per week	56%	225	266	Lower
Providing help to friends or relatives for one hour or more per week	82%	48	194	Similar

**Table 64: Social Engagement Problems Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with having interesting social events or activities to attend	39%	62	69	Similar

**Table 65: Recreational and Personal Enrichment Opportunities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good opportunities to enroll in skill-building or personal enrichment classes	51%	36	69	Similar
Excellent or good recreation opportunities (including games, arts and library services, etc.)	77%	110	389	Higher

**Table 66: Participation in Recreational and Personal Enrichment Activities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used a recreation center at least once in past 12 months	44%	212	341	Similar
Used a public library at least once in past 12 months	61%	222	350	Similar
Visited a neighborhood park at least once in past 12 months	69%	276	389	Similar
Participating in a recreation program or group activity for one hour or more per week	34%	47	69	Similar

**Table 67: Recreational Problems Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with having interesting recreational or cultural activities to attend	43%	37	69	Similar

**Table 68: Caregiver Burden Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with feeling physically burdened by providing care for another person	14%	59	61	Similar
Problems with feeling emotionally burdened by providing care for another person	20%	55	61	Similar
Problems with feeling financially burdened by providing care for another person	12%	59	61	Similar

**Table 69: Employment Opportunities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good employment opportunities	26%	229	376	Similar

**Table 70: Financial and Legal Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with having enough money to meet daily expenses	27%	63	69	Similar
Problems with having enough money to pay your property taxes	25%	26	69	Similar
Problems with dealing with legal issues	25%	54	68	Similar
Problems with finding work in retirement	25%	53	69	Similar
Problems with building skills for paid or unpaid work	18%	65	69	Similar
Problems with dealing with financial planning issues	35%	41	68	Similar

**Table 71: Physical Health Opportunities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good fitness opportunities (including exercise classes and paths or trails, etc.)	80%	72	201	Similar
Excellent or good availability of affordable quality physical health care	36%	315	347	Much lower

**Table 72: Overall Physical Health of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good overall physical health	78%	26	202	Higher

**Table 73: Participation in Healthy Activities Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Always or usually eats at least 5 portions of fruits and vegetables a day	32%	168	192	Lower
Always or usually participates in moderate or vigorous physical activity	37%	159	193	Lower

**Table 74: Physical Health Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with your physical health	54%	49	69	Similar
Problems with problems with doing heavy or intense housework	53%	38	68	Similar
Problems with maintaining your home	31%	61	69	Similar
Problems with maintaining your yard	44%	31	69	Similar
Problems with staying physically fit	54%	39	69	Similar
Problems with maintaining a healthy diet	35%	58	69	Similar



**Table 75: Availability of Mental Healthcare Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good availability of affordable quality mental health care	17%	177	185	Much lower

**Table 76: Emotional Wellbeing of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good overall mental health/emotional well being	89%	24	69	Similar

**Table 77: Mental Health Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with feeling depressed	38%	36	68	Similar
Problems with experiencing confusion or forgetfulness	34%	33	68	Similar
Problems with having friends or family you can rely on	31%	31	69	Similar
Problems with figuring out which medications to take and when	5%	55	61	Similar
Problems with feeling bored	34%	54	68	Similar
Problems with feeling lonely or isolated	28%	55	68	Similar
Problems with dealing with the loss of a close family member or friend	22%	67	69	Lower

**Table 78: Availability of Preventative Health Care Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good availability of preventative health services (e.g., health screenings, flu shots, educational workshops)	56%	204	285	Similar

**Table 79: Health Care Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with finding affordable health insurance	38%	48	69	Similar
Problems with getting the health care you need	25%	55	69	Similar
Problems with affording the medications you need	29%	44	68	Similar
Problems with getting the oral health care you need	19%	60	67	Similar
Problems with getting the vision care you need	25%	41	61	Similar
Problems with having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	40%	50	69	Similar

**Table 80: Care Options for Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good availability of long-term care options	17%	52	62	Lower
Excellent or good availability of daytime care options for older adults	23%	41	61	Similar

**Table 81: Falls, Hospitalizations and Institutionalizations of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Spent at least 1 day in a hospital in past 12 months	28%	7	68	Similar
Spent at least 1 day in a nursing home or in-patient rehabilitation facility	11%	2	68	Similar
Had at least 1 fall in the past 12 months	37%	20	68	Similar

**Table 82: Independent Living Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with performing regular activities, including walking, eating and preparing meals	25%	51	69	Similar
Problems with no longer being able to drive	8%	58	69	Similar
Problems with falling or injuring yourself in your home	18%	57	68	Similar

**Table 83: Aspects of Design and Land Use Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good availability of affordable quality housing	12%	359	383	Much lower
Excellent or good variety of housing options	17%	283	309	Much lower
Excellent or good availability of affordable quality food	54%	254	311	Lower
Excellent or good ease of bus, rail, subway or other public transit	14%	184	200	Much lower
Excellent or good ease of car travel	68%	171	377	Similar
Excellent or good ease of walking	65%	185	374	Similar
Excellent or good ease of getting to the places usually visited	63%	171	202	Lower
Excellent or good cost of living	21%	169	194	Lower

**Table 84: Public Transportation Use by Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used bus, rail, subway or other public transportation instead of driving at least once	6%	150	177	Lower

**Table 85: Basic Needs Problems of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Problems with having housing to suit your needs	13%	63	68	Similar
Problems with having enough food to eat	4%	59	68	Similar
Problems with having safe and affordable transportation available	25%	31	69	Similar

**Table 86: Overall Quality of Life of Older Residents Benchmarks**

	Carbon Valley percent	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Excellent or good overall quality of life	88%	21	69	Similar

**Jurisdictions Included in Benchmark Comparisons**

- Fort Smith, AR
- Siloam Springs, AR
- Apache Junction, AZ
- Casa Grande, AZ
- Dewey-Humboldt, AZ
- Gilbert, AZ
- Goodyear, AZ
- Mesa, AZ
- Peoria, AZ
- Prescott Valley, AZ
- Safford, AZ
- Sahuarita, AZ
- Scottsdale, AZ
- Sedona, AZ
- Surprise, AZ
- Tucson, AZ
- Yuma, AZ
- American Canyon, CA
- Benicia, CA
- Burlingame, CA
- Chula Vista, CA
- Clovis, CA
- Coronado, CA
- Dublin, CA
- El Cerrito, CA
- Elk Grove, CA
- Galt, CA
- Laguna Beach, CA
- Livermore, CA
- Lodi, CA
- Martinez, CA
- Menlo Park, CA
- Monterey, CA
- Oceanside, CA
- Palm Springs, CA
- Palo Alto, CA
- Richmond, CA
- Ridgecrest, CA
- San Jose, CA
- San Luis Obispo County, CA
- San Ramon, CA
- Santa Barbara County, CA
- Saratoga, CA
- Seaside, CA
- South Lake Tahoe, CA
- Stockton, CA
- Tracy, CA
- Walnut Creek, CA
- Adams County, CO
- Arapahoe County, CO
- Archuleta County, CO
- Associated Governments of Northwest Colorado (Reg. 11), CO
- Aurora, CO
- Boulder County Area Agency on Aging (Reg. 3b), CO
- Boulder County, CO
- Brighton, CO
- Broomfield, CO
- Carbon Valley, CO
- Clear Creek County, CO
- Colorado Springs, CO
- Craig, CO
- Crested Butte, CO
- Delta County, CO
- Denver, CO
- Douglas County, CO
- DRCOG Area Agency on Aging (Reg. 3a), CO
- Eagle County, CO
- East Central Council of Governments (Reg. 5), CO
- El Paso County, CO
- Englewood, CO
- Erie, CO
- Estes Park, CO
- Garfield County, CO
- Gilpin County, CO
- Gunnison County, CO
- Hinsdale County, CO
- Jefferson County, CO
- Lafayette, CO
- Larimer County Office on Aging (Reg. 2a), CO
- Lower Arkansas Valley AAA (Reg. 6), CO
- Mesa County, CO
- Montrose County, CO
- Northeastern Colorado Association of Local Governments (Reg. 1), CO
- Northwest Colorado Council of Governments (NWCOG) (Reg. 12), CO
- Ouray County, CO
- Park County, CO
- Pikes Peak Area Agency on Aging (Reg. 4), CO
- Pitkin County, CO
- Pueblo AAA Southern Region (Reg. 7), CO
- Region 10 AAA, CO
- Rout County, CO
- San Juan Basin AAA (Reg. 9), CO
- San Miguel County, CO
- South Central Council of Governments AAA (Reg. 14), CO
- South-Central Colorado Seniors, Inc. (Reg. 8), CO
- Teller County, CO

- Thornton, CO
- Upper Arkansas AAA (Reg. 13), CO
- Weld County Area Agency on Aging (Reg. 2b), CO
- Windsor, CO
- Coventry, CT
- Dover, DE
- Bonita Springs, FL
- Brevard County, FL
- Cape Coral, FL
- Charlotte County, FL
- Clearwater, FL
- Cooper City, FL
- Dania Beach, FL
- Daytona Beach, FL
- Delray Beach, FL
- Destin, FL
- Gainesville, FL
- Jupiter, FL
- Key West, FL
- Lee County, FL
- Melbourne, FL
- Miami, FL
- Oakland Park, FL
- Ocoee, FL
- Oldsmar, FL
- Oviedo, FL
- Palm Bay, FL
- Palm Coast, FL
- Pasco County, FL
- Pinellas County, FL
- Port St. Lucie, FL
- Sanford, FL
- Sarasota, FL
- South Daytona, FL
- Titusville, FL
- Walton County, FL
- Winter Garden, FL
- Albany, GA
- Cartersville, GA
- Conyers, GA
- Decatur, GA
- McDonough, GA
- Milton, GA
- Sandy Springs, GA
- Smyrna, GA
- Snellville, GA
- Suwanee, GA
- Honolulu, HI
- Ankeny, IA
- Bettendorf, IA
- Clive, IA
- Iowa City, IA
- Muscatine, IA
- Newton, IA
- Polk County, IA
- Urbandale, IA
- Pocatello, ID
- Post Falls, ID
- Twin Falls, ID
- Collinsville, IL
- Crystal Lake, IL
- DeKalb, IL
- Evanston, IL
- Highland Park, IL
- Homewood, IL
- Lake Zurich, IL
- Libertyville, IL
- Lincolnwood, IL
- Oak Park, IL
- O'Fallon, IL
- Orland Park, IL
- Palatine, IL
- Park Ridge, IL
- Peoria County, IL
- Peoria, IL
- Riverside, IL
- Schaumburg, IL
- Shorewood, IL
- Skokie, IL
- St. Charles, IL
- Sugar Grove, IL
- Western Springs, IL
- Wilmington, IL
- Aging and In-Home Services of Northeast Indiana, IN
- Area 10 Agency on Aging, IN
- Area 7 Agency on Aging and Disabled/WCIEDD, IN
- Area Five Agency, IN
- Area IV Agency on Aging & Community Action Programs, Inc., IN
- Boone County, IN
- Brownsburg, IN
- CICOA Aging and In-Home Solutions, IN
- East Chicago, IN
- Fishers, IN
- Generations, IN
- Hamilton County, IN
- Hancock County, IN
- Hendricks County, IN
- Hoosier Uplands/Area 15 Area Agency on Aging, IN
- Johnson County, IN
- Lifespan Resources, IN
- LifeStream Services - Area 6, IN
- LifeStream Services - Area 9, IN
- LifeTime Resources, IN
- Marion County, IN
- Morgan County, IN
- Munster, IN
- Noblesville, IN
- Northwest Indiana Community Action, IN
- REAL Services, Inc., IN
- Shelby County, IN
- SWIRCA & More, IN
- Thrive Alliance, IN
- Yorktown, IN
- Arkansas City, KS
- Lindsborg, KS
- Salina, KS
- Wichita, KS
- Ashland, KY
- Bowling Green, KY
- Danville, KY
- Daviess County, KY
- Paducah, KY
- Bedford, MA
- Brookline, MA
- Hopkinton, MA
- Needham, MA
- Weston, MA
- Annapolis, MD
- Gaithersburg, MD
- La Plata, MD
- Ocean City, MD
- Ann Arbor, MI
- Battle Creek, MI
- Delhi Township, MI
- Farmington Hills, MI
- Howell, MI
- Jackson County, MI
- Kalamazoo County, MI
- Meridian Charter Township, MI
- Midland, MI
- Novi, MI
- Oakland Township, MI
- Petoskey, MI
- Rochester, MI
- South Haven, MI
- Troy, MI
- Albert Lea, MN

- Bloomington, MN
- Chanhausen, MN
- Duluth, MN
- Hutchinson, MN
- Inver Grove Heights, MN
- Lakeville, MN
- Maplewood, MN
- Ramsey, MN
- Victoria, MN
- Maryville, MO
- Richmond Heights, MO
- Billings, MT
- Bozeman, MT
- Asheville, NC
- Charlotte, NC
- Davidson, NC
- Mooresville, NC
- Morrisville, NC
- Winston-Salem, NC
- Grand Island, NE
- La Vista, NE
- Papillion, NE
- Dover, NH
- Hooksett, NH
- Lebanon, NH
- Summit, NJ
- Willingboro Township, NJ
- Alamogordo, NM
- Bloomfield, NM
- Farmington, NM
- Las Cruces, NM
- Rio Rancho, NM
- San Juan County, NM
- Santa Fe County, NM
- Taos, NM
- North Las Vegas, NV
- Geneva, NY
- Hanau, Germany
- Rye, NY
- Watertown, NY
- Delaware, OH
- Hamilton, OH
- Hudson, OH
- Piqua, OH
- Sandusky, OH
- Broken Arrow, OK
- Stillwater, OK
- Ashland, OR
- Corvallis, OR
- Gresham, OR
- Hermiston, OR
- Lane County, OR
- McMinnville, OR
- Tualatin, OR
- Wilsonville, OR
- Chambersburg, PA
- Cranberry Township, PA
- Cumberland County, PA
- Ephrata Borough, PA
- Kennett Square, PA
- Kutztown Borough, PA
- Lower Providence Township, PA
- Peters Township, PA
- State College, PA
- West Chester, PA
- East Providence, RI
- Clinton, SC
- Columbia, SC
- Greer, SC
- Horry County, SC
- Mauldin, SC
- Rock Hill, SC
- Canton, SD
- Rapid City, SD
- Sioux Falls, SD
- Bristol, TN
- Johnson City, TN
- Morristown, TN
- Sevierville, TN
- White House, TN
- Benbrook, TX
- Burleson, TX
- Denison, TX
- Denton, TX
- Duncanville, TX
- Flower Mound, TX
- Galveston, TX
- Grand Prairie, TX
- La Porte, TX
- League City, TX
- McAllen, TX
- Missouri City, TX
- New Braunfels, TX
- Pasadena, TX
- Pearland, TX
- Plano, TX
- Rosenberg, TX
- Temple, TX
- Watauga, TX
- Farmington, UT
- Park City, UT
- Washington City, UT
- Albemarle County, VA
- Ashland, VA
- Blacksburg, VA
- Charlottesville, VA
- Chesterfield County, VA
- Fredericksburg, VA
- Hampton, VA
- Hanover County, VA
- Harrisonburg, VA
- Hopewell, VA
- Lexington, VA
- Lynchburg, VA
- Montgomery County, VA
- Norfolk, VA
- Northampton County, VA
- Radford, VA
- Williamsburg, VA
- Montpelier, VT
- Airway Heights, WA
- Bainbridge Island, WA
- Federal Way, WA
- Gig Harbor, WA
- Issaquah, WA
- Kenmore, WA
- Lakewood, WA
- Lynnwood, WA
- Marysville, WA
- Mountlake Terrace, WA
- Pasco, WA
- Renton, WA
- Spokane Valley, WA
- Tacoma, WA
- Yakima, WA
- Appleton, WI
- Eau Claire, WI
- Merrill, WI
- Milton, WI
- River Falls, WI
- Wauwatosa, WI
- Whitewater, WI
- Morgantown, WV
- Casper, WY
- Cheyenne, WY
- Teton County, WY

## Appendix D: References

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## Appendix E: Survey Materials



Dear Resident,

Estimado Residente,

It won't take much of your time to make a big difference!

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

Thank you for helping us with this important study!

¡Gracias por ayudarnos con este importante estudio!

Sincerely,

Atentamente,



Eva M. Jewell  
Division Head/Jefa de División

Dear Resident,

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*Assistance. Advocacy. Answers on Aging.*

Weld County Area Agency on Aging

**Weld County Area Agency on Aging**

PO Box 1805  
Greeley, CO 80632-1805

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Weld County Area Agency on Aging

**DEPARTMENT OF HUMAN SERVICES  
AREA AGENCY ON AGING**

315 North 11<sup>th</sup> Avenue Building C  
PO Box 1805  
Greeley, CO 80632  
www.co.weld.co.us  
(970) 346-6950  
FAX (970) 346-6951

May 2018

Dear Resident:

The Weld County Area Agency on Aging, in association with the Colorado Association of Area Agencies on Aging (C4A) and with funding from NextFifty Initiative, is conducting a survey to learn about the current and future needs of older adults living in the county.

La Agencia del Área del Condado de Weld en Envejecimiento está llevando a cabo una encuesta en su comunidad para enterarse de sus necesidades actuales y futuras. Usted ha sido elegido al azar para participar en la encuesta. Si usted prefiere completar la encuesta en Español, puede hacerlo en el sitio de red escrito abajo. Por favor escriba el vínculo exactamente como aparece. ¡Gracias por participar!

Please take a few minutes to complete the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help us to better understand and plan for the needs of older adults in our community.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of older residents, the **adult 60 years or older** in your household who most recently had a birthday should complete this survey.
- **Please return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

If you have any questions or need assistance with this survey, please call Tracy Aprin at 970-400-6119.

Thank you for your time and participation.

Respectfully,

Eva M. Jewell  
Division Head



*Assistance. Advocacy. Answers on Aging.*

Weld County Area Agency on Aging

**DEPARTMENT OF HUMAN SERVICES  
AREA AGENCY ON AGING**

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www.co.weld.co.us  
(970) 346-6950  
FAX (970) 346-6951

May 2018

Dear Resident:

Here's a second chance if you haven't already responded to our 2018 community survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

The Weld County Area Agency on Aging, in association with the Colorado Association of Area Agencies on Aging (C4A) and with funding from NextFifty Initiative, is conducting a survey to learn about the current and future needs of older adults living in the county.

La Agencia del Área del Condado de Weld en Envejecimiento está llevando a cabo una encuesta en su comunidad para enterarse de sus necesidades actuales y futuras. Usted ha sido elegido al azar para participar en la encuesta. Si usted prefiere completar la encuesta en Español, puede hacerlo en el sitio de red escrito abajo. Por favor escriba el vínculo exactamente como aparece. ¡Gracias por participar!

Please take a few minutes to complete the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help us to better understand and plan for the needs of older adults in our community.

**A few things to remember:**

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- In order to hear from a diverse group of older residents, the **adult 60 years or older** in your household who most recently had a birthday should complete this survey.
- **Please return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

If you have any questions or need assistance with this survey, please call Tracy Aprin at 970-400-6119.

Thank you for your time and participation.

Respectfully,

A handwritten signature in black ink that reads "Eva M. Jewell". The signature is written in a cursive, flowing style.

Eva M. Jewell  
Division Head

**Please complete this questionnaire if you are the adult (age 60 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please circle the response that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.**

**1. Please circle the number that comes closest to your opinion for each of the following questions:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
How do you rate your community as a place to live? .....	1	2	3	4	5
How do you rate your community as a place to retire? .....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to adults age 60 or older in your community:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Opportunities to volunteer.....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Opportunities to enroll in skill-building or personal enrichment classes.....	1	2	3	4	5
Recreation opportunities (including games, arts, and library services, etc.).....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) .....	1	2	3	4	5
Opportunities to attend social events or activities.....	1	2	3	4	5
Opportunities to attend religious or spiritual activities .....	1	2	3	4	5
Opportunities to attend or participate in meetings about local government or community matters .....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Variety of housing options .....	1	2	3	4	5
Availability of long-term care options .....	1	2	3	4	5
Availability of daytime care options for older adults.....	1	2	3	4	5
Availability of information about resources for older adults .....	1	2	3	4	5
Availability of financial or legal planning services.....	1	2	3	4	5
Availability of affordable quality physical health care.....	1	2	3	4	5
Availability of affordable quality mental health care .....	1	2	3	4	5
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops) .....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Sense of community .....	1	2	3	4	5
Openness and acceptance of the community towards older residents of diverse backgrounds .....	1	2	3	4	5
Ease of travel by public transportation in your community.....	1	2	3	4	5
Ease of travel by car in your community .....	1	2	3	4	5
Ease of walking in your community .....	1	2	3	4	5
Ease of getting to the places you usually have to visit .....	1	2	3	4	5
Overall feeling of safety in your community .....	1	2	3	4	5
Valuing older residents in your community.....	1	2	3	4	5
Neighborliness of your community .....	1	2	3	4	5
Cost of living in your community.....	1	2	3	4	5
Availability of services at the senior center.....	1	2	3	4	5
Quality of senior nutrition programs .....	1	2	3	4	5
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds.....	1	2	3	4	5
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds.....	1	2	3	4	5

**3. How would you rate the overall services provided to adults age 60 or older in your community?**

- Excellent
- Good
- Fair
- Poor
- Don't know

**4. In general, how informed or uninformed do you feel about the following?**

	<i>Very informed</i>	<i>Somewhat informed</i>	<i>Somewhat uninformed</i>	<i>Very uninformed</i>
Services and activities available to older adults in your community .....	1	2	3	4
Long term care options (i.e. nursing homes, home care) .....	1	2	3	4
Information on planning for the future .....	1	2	3	4

**5. Please circle the number that comes closest to your opinion for each of the following questions:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
How do you rate your overall physical health? .....	1	2	3	4	5
How do you rate your overall mental health/emotional well being? .....	1	2	3	4	5
How do you rate your overall quality of life? .....	1	2	3	4	5

**6a. The following questions list a number of problems that older adults may or may not face. Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?**

	<i>Not a problem</i>	<i>Minor problem</i>	<i>Moderate problem</i>	<i>Major problem</i>	<i>Don't know</i>
Having housing to suit your needs .....	1	2	3	4	5
Your physical health.....	1	2	3	4	5
Performing regular activities, including walking, eating and preparing meals .....	1	2	3	4	5
Having enough food to eat.....	1	2	3	4	5
Doing heavy or intense housework .....	1	2	3	4	5
Having safe and affordable transportation available.....	1	2	3	4	5
No longer being able to drive.....	1	2	3	4	5
Feeling depressed .....	1	2	3	4	5
Experiencing confusion or forgetfulness.....	1	2	3	4	5
Maintaining your home .....	1	2	3	4	5
Maintaining your yard .....	1	2	3	4	5
Finding productive or meaningful activities to do.....	1	2	3	4	5
Having friends or family you can rely on.....	1	2	3	4	5
Falling or injuring yourself in your home.....	1	2	3	4	5
Finding affordable health insurance.....	1	2	3	4	5
Getting the health care you need .....	1	2	3	4	5
Affording the medications you need .....	1	2	3	4	5
Figuring out which medications to take and when .....	1	2	3	4	5
Getting the oral health care you need.....	1	2	3	4	5
Having tooth or mouth problems .....	1	2	3	4	5
Getting the vision care you need.....	1	2	3	4	5
Having enough money to meet daily expenses .....	1	2	3	4	5
Having enough money to pay your property taxes.....	1	2	3	4	5
Staying physically fit.....	1	2	3	4	5
Maintaining a healthy diet .....	1	2	3	4	5
Having interesting recreational or cultural activities to attend .....	1	2	3	4	5
Having interesting social events or activities to attend.....	1	2	3	4	5
Feeling bored.....	1	2	3	4	5
Feeling like your voice is heard in the community.....	1	2	3	4	5
Finding meaningful volunteer work .....	1	2	3	4	5
Feeling physically burdened by providing care for another person.....	1	2	3	4	5
Feeling emotionally burdened by providing care for another person.....	1	2	3	4	5
Feeling financially burdened by providing care for another person .....	1	2	3	4	5

**6b. The following questions list a number of other problems that older adults may or may not face.**

**Thinking back over the last 12 months, how much of a problem, if at all, has each of the following been for you?**

	<i>Not a problem</i>	<i>Minor problem</i>	<i>Moderate problem</i>	<i>Major problem</i>	<i>Don't know</i>
Feeling overwhelmed and/or exhausted when caring for another person.	1	2	3	4	5
Dealing with legal issues	1	2	3	4	5
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	1	2	3	4	5
Finding work in retirement	1	2	3	4	5
Building skills for paid or unpaid work	1	2	3	4	5
Not knowing what services are available to older adults in your community	1	2	3	4	5
Feeling lonely or isolated	1	2	3	4	5
Dealing with the loss of a close family member or friend	1	2	3	4	5
Being a victim of crime	1	2	3	4	5
Being a victim of fraud or a scam	1	2	3	4	5
Being physically or emotionally abused	1	2	3	4	5
Dealing with financial planning issues	1	2	3	4	5
Being treated unfairly or discriminated against because of your age	1	2	3	4	5

**7. Thinking back over the past 12 months, how many days did you spend...**

As a patient in a hospital?..... \_\_\_\_\_ number of days

In a long-term care facility (including nursing home or in-patient rehabilitation)?..... \_\_\_\_\_ number of days

**8. Thinking back over the past 12 months, how many times have you fallen and injured yourself? Was it...**

- Never
- Once or twice
- 3-5 times
- More than 5 times
- Don't know

**9. How likely or unlikely are you to recommend living in your community to older adults?**

- Very likely
- Somewhat likely
- Somewhat unlikely
- Very unlikely
- Don't know

**10. How likely or unlikely are you to remain in your community throughout your retirement?**

- Very likely
- Somewhat likely
- Somewhat unlikely
- Very unlikely
- Don't know

**11. In the last 12 months, about how many times, if ever, have you participated in or done each of the following?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used a senior center in your community	1	2	3	4
Used a recreation center in your community	1	2	3	4
Used a public library in your community	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Visited a neighborhood park	1	2	3	4
Attended a local public meeting	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4

**12. During a typical week, how many hours do you spend providing care for one or more individuals with whom you have a significant personal relationship (such as a spouse, other relative, partner, friend, neighbor or child), whether or not they live with you?**

	<i>Never (no hours)</i>	<i>1 to 3 hours</i>	<i>4 to 5 hours</i>	<i>6 to 10 hours</i>	<i>11 to 19 hours</i>	<i>20 or more hours</i>	<i>Don't know</i>
One or more individuals age 60 or older	1	2	3	4	5	6	7
One or more individuals age 18 to 59	1	2	3	4	5	6	7
One or more individuals under age 18	1	2	3	4	5	6	7

**13. During a typical week, how many hours, if any, do you spend doing the following?**

	<i>Never (no hours)</i>	<i>1 to 3 hours</i>	<i>4 to 5 hours</i>	<i>6 to 10 hours</i>	<i>11 or more hours</i>	<i>Don't know</i>
Participating in a club (including book, dance, game and other social).....	1	2	3	4	5	6
Participating in a civic group (including Elks, Kiwanis, Masons, etc.).....	1	2	3	4	5	6
Communicating/visiting with friends and/or family.....	1	2	3	4	5	6
Participating in religious or spiritual activities with others.....	1	2	3	4	5	6
Participating in a recreation program or group activity .....	1	2	3	4	5	6
Providing help to friends or relatives.....	1	2	3	4	5	6
Volunteering time to some group/activity in the community .....	1	2	3	4	5	6

**14. How often, if at all, do you do each of the following, considering all of the times you could?**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Eat at least 5 portions of fruits and vegetables a day.....	1	2	3	4	5
Participate in moderate or vigorous physical activity.....	1	2	3	4	5
Receive assistance from someone almost every day.....	1	2	3	4	5
Vote in local elections .....	1	2	3	4	5

**15. How frequently, if ever, do you do each of the following things on the Internet (using a computer, tablet, cell phone, etc.)?**

	<i>Daily</i>	<i>Weekly</i>	<i>Monthly</i>	<i>Less than once per month</i>	<i>Never/Not applicable</i>
Use email, texting or video to communicate.....	1	2	3	4	5
Use social media (Facebook, Twitter, LinkedIn) .....	1	2	3	4	5
Get the news or weather .....	1	2	3	4	5
Shop, search for products and services .....	1	2	3	4	5
Research or study a topic of interest .....	1	2	3	4	5
Share opinions, post to a blog, review a product or service .....	1	2	3	4	5
Attend an online class or training.....	1	2	3	4	5
Work from home.....	1	2	3	4	5
Banking online (paying bills, investing, etc.) .....	1	2	3	4	5
Find info on community resources and events.....	1	2	3	4	5
If you have a question, use Internet to find the answer.....	1	2	3	4	5
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate) .....	1	2	3	4	5
Look up health and medical information.....	1	2	3	4	5
Communicate with government (seek services, get a license, discuss a problem) .....	1	2	3	4	5
Sell goods and services online, advertise .....	1	2	3	4	5
Find directions or look up a map .....	1	2	3	4	5

**16. How comfortable, if at all, are you at each of the following?**

	<i>Very comfortable</i>	<i>Somewhat comfortable</i>	<i>Not at all comfortable</i>	<i>Don't know</i>	<i>Not applicable</i>
Using a computer laptop/desktop .....	1	2	3	4	5
Using a smartphone or tablet computer.....	1	2	3	4	5
Accessing the Internet.....	1	2	3	4	5
Using email .....	1	2	3	4	5
Locating information online (bus schedules, weather, news, etc.) .....	1	2	3	4	5
Using social networking sites (Facebook, Twitter, etc.) .....	1	2	3	4	5



**Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.**

- D1. How many years have you lived in your community?**  
 Less than 1 year  
 1-5 years  
 6-10 years  
 11-20 years  
 More than 20 years
- D2. Which best describes the building you live in?**  
 Single family home  
 Townhouse, condominium, duplex or apartment  
 Mobile home  
 Assisted living residence  
 Nursing home  
 Other
- D3. Do you currently rent or own your home?**  
 Rent  
 Own (with a mortgage payment)  
 Own (free and clear; no mortgage)
- D4. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**  
 Less than \$300 per month  
 \$300 to \$599 per month  
 \$600 to \$999 per month  
 \$1,000 to \$1,499 per month  
 \$1,500 to \$2,499 per month  
 \$2,500 or more per month
- D5. How many people, including yourself, live in your household?** ..... \_\_\_\_\_ members
- D6. How many of these people, including yourself, are...**  
 60 or older..... \_\_\_\_\_ members  
 17 or younger..... \_\_\_\_\_ members  
 18-59 years old..... \_\_\_\_\_ members
- D7. What is your employment status?**  
 Fully retired → *Go to Question D9*  
 Working full time for pay  
 Working part time for pay  
 Unemployed, looking for paid work
- D8. [IF NOT YET FULLY RETIRED] At what age do you expect to retire completely and not work for pay at all?** ..... \_\_\_\_\_ years old

- D9. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**  
 Less than \$15,000  
 \$15,000 to \$24,999  
 \$25,000 to \$49,999  
 \$50,000 to \$74,999  
 \$75,000 to \$99,999  
 \$100,000 or more

**Please respond to both questions D10 and D11.**

- D10. Are you Spanish/Hispanic/Latino?**  
 Yes  
 No

- D11. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**  
 American Indian or Alaskan native  
 Asian or Pacific Islander  
 Black, African American  
 White/Caucasian  
 Other

- D12. In which category is your age?**
- |                                      |                                            |
|--------------------------------------|--------------------------------------------|
| <input type="checkbox"/> 60-64 years | <input type="checkbox"/> 80-84 years       |
| <input type="checkbox"/> 65-69 years | <input type="checkbox"/> 85-89 years       |
| <input type="checkbox"/> 70-74 years | <input type="checkbox"/> 90-94 years       |
| <input type="checkbox"/> 75-79 years | <input type="checkbox"/> 95 years or older |

- D13. What is your sex?**  
 Female  
 Male  
 Other/non-conforming

- D14. What is your sexual orientation?**  
 Heterosexual  
 Lesbian  
 Gay  
 Bi-sexual

- D15. Are you a grandparent raising a grandchild?**  
 Yes  
 No

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to:**  
**National Research Center, Inc. Data Entry**  
**P.O. Box 549, Belle Mead NJ 08502-9922**